



Provider Pulse

FALL 2025

At CalViva Health and Health Net, we focus on whole person health care solutions. Each community is unique, so we partner with local groups and public agencies to build those solutions. We invest millions of dollars in programs that address social drivers of whole health and improve outcomes for all Californians.*

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CALVIVA HEALTH

CalViva Health Partners With Central California Food Bank on Groceries2Go

CalViva Health is proud to support the Central California Food Bank with a \$100,000 donation to its Groceries2Go program. This program provides fresh, healthy food to families in need and now serves more than 400 households each week across five counties.

With CalViva's investment, the Food Bank expanded Groceries2Go into a permanent facility with added cold storage, freezer units and 10,000 square feet of storage. These enhancements allow the program to distribute millions of pounds of nutritious food more efficiently, reduce waste, and better serve the 1 in 4 adults and 1 in 3 children in Central California who face food insecurity.

"Food insecurity is one of the greatest health challenges in our region," said Jeffrey Nkansah, CEO of CalViva Health. "Our \$100,000 investment in the Groceries2Go program reflects CalViva Health's commitment to addressing social determinants of health and ensuring families have reliable access to nutritious food."

By strengthening access to nutritious food, CalViva Health is helping members and their families live healthier lives today while building a stronger foundation for long-term community wellness.



Jeff Nkansah (CalViva Health CEO), third from right, front row; Kym Dildine, fourth from right and Natalie Caples, fourth from left (Central California Food Bank Co-CEO's)

GRANTS

Hard-to-Reach California Communities Get On-the-Spot Preventive Care and Support Through \$7.2M Mobile Clinic Investment

Health Net and the Centene Foundation will invest more than \$7.2 million to help bring mobile clinics and health care services to California communities that need them. The mobile clinics offer a means to help improve care access, quality and health outcomes.

Services include:

- Preventive care
- Social support
- Health education and more

"Mobile clinics are so important, especially in places where it's hard to get to the doctor," said Dorothy Seleski, President of Medi-Cal at Health Net. "These clinics provide checkups, education and support right where people live."

The mobile clinics are part of the new [Mobile Outreach for Value, Equity and Sustainability \(MOVES\) program](#). MOVES helps people get care without losing work time or travel issues. Mobile vans visit parks, events and neighborhoods to offer care to thousands of people.

Former Sacramento Inmates Access Shelter and Support Services Powered by Health Net's \$2.6M Grant

People in Sacramento County who leave jail often have a hard time finding a home, job or doctor. To help, Health Net gave \$2.6 million to Hope Cooperative. The money pays for a 59-room motel where people can stay while they get back on their feet. It also helps them get:

- Doctor visits
- Mental health care
- Addiction help
- Job coaching
- Advice and help finding a home

Health Net partners locally to stop the cycle that leads people back to jail. Many people lack proper support. The Health Net grant gives them a better chance to start fresh and live healthier lives. Hope Cooperative is a CalAIM Community Supports project. It helps connect people to care and services that meet their needs.

- The \$2.6M grant supports interim housing and supplemental services for those exiting the justice system.
- Hope Cooperative operates the 59-room motel as short-term housing.

To learn more about Health Net's local commitments, visit www.bridgingthedivideca.com.

California Community Health Centers Help More Families Stay Healthy with \$45,000 From Health Net

Millions of people in underserved communities trust CHCs as providers

Every August, we celebrate the role of Community Health Centers (CHCs) across the nation during National Health Center Week. These centers provide medical, dental and mental health services to millions of people, especially in underserved areas. They are essential partners in preventive care and keeping families healthy. Health Net is proud to recognize and support CHCs' dedication and impact on California communities.

[Find out how Health Net's funding will help](#)

Sacramento and Central Valley Health Workers Improve Community Relationships Through Futuro Health

Health Net invested \$1.5 million in Futuro Health’s Growing Your Own Allied Health Workforce (GROW) program. This effort helps clinics and health centers train allied health workers who reflect the cultural and language needs of their communities. By expanding the workforce, providers can serve patients more effectively and with greater understanding. Together, this partnership strengthens access to care in Sacramento, San Joaquin and Stanislaus counties.

[Learn more at Futuro Health](#)



THOUGHT LEADERSHIP

California’s Physician Pipeline Gains Steam Through Investments

President of Medi-Cal at Health Net Dorothy Seleski was the guest in a new episode of Becker’s Healthcare Podcast. She discussed Health Net’s investment in and work to build California’s physician pipeline.

You can listen to the podcast here:

[Building California’s Physician Pipeline – Becker’s Healthcare Podcast](#)

COMMUNITY RESOURCES

New Fact Sheet Shares Health Needs of LGBTQ+ Kids in California

The Children’s Partnership made a new fact sheet to show what LGBTQ+ kids and teens in California need to stay healthy. It is part of their “A Child Is a Child” campaign.

The fact sheet highlights the lives of more than 20,000 LGBTQ+ children and teens in California. It asks leaders, families and communities to find the gaps in care and work together to fix them.

Every child deserves a safe, healthy life—no matter who they are. This fact sheet reminds us to support all kids so they can grow and thrive.

[Read the fact sheet here](#)

New Resource: Providers Get More Support With Reproductive Health Hotline

Free, expert help for providers with reproductive health questions

The University of California, San Francisco (UCSF) launched the Reproductive Health Hotline to support providers with sexual and reproductive health questions. The hotline is free, confidential and staffed by UCSF doctors who are experts in the field. It helps reduce unnecessary referrals and treatments, while improving care and patient outcomes. Providers can call 1-844-ReproHH (844-737-7644), Monday through Friday, 8 a.m. to 4 p.m. PT.

[Learn more at reprohh.ucsf.edu](#)

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HEALTH POLICY AND SYSTEM CHANGES

California DHCS Issues Statement on Federal Use of Medi-Cal Data and Member Privacy

The California Department of Health Care Services (DHCS) states the following:

“...Recent reports have raised serious concerns about how federal agencies may be using Medicaid data, including the personal data of all 15 million Californians covered by Medi-Cal. We want to clarify what we know and the actions we are taking.

We are aware of reports that the federal Centers for Medicare & Medicaid Services (CMS) or the U.S. Department of Health and Human Services may have shared the personal data of Medi-Cal members with the Department of Homeland Security. Upon learning of these reports, DHCS reached out to CMS requesting information to confirm whether this occurred and exactly what data was shared, to which agencies, and why. DHCS has not received confirmation that such sharing occurred, nor do we know what data may have been involved or for what purpose. We are actively seeking answers from our federal partners.”

[Read more](#)

New Statewide Population Health Guide Sets Standard

Ensure every Medi-Cal member gets the right care at the right time

The Department of Health Care Services (DHCS) released a new Population Health Management (PHM) Policy Guide in July. This guide sets a consistent standard for Medi-Cal managed care plans statewide. It ensures members receive services tailored to their needs across the full continuum of care. With this guide, California is working to enable healthier, longer lives for Medi-Cal members.

[Learn more on the CalAIM PHM webpage](#)

California Medicare and Medicaid Members Get Expanded Options in 2026 Plans

More options for dual-eligible members across 41 counties

Starting in 2026, dual-eligible members (those eligible for Medi-Cal & Medicare) will have access to Medi-Medi Plans in 29 more counties across California. Members in a total of 41 counties will have the option to choose a Medi-Medi plan. Some of the counties impacted include Amador, San Joaquin and Stanislaus, where Health Net has a strong presence. This expansion ensures more members can get coordinated care that meets their full needs.

[Learn more about Medi-Medi Expansion](#)

CalAIM Provider Resource Updates in Q3

As a reminder, providers can access CalAIM resources – webinars and trainings, workflows, forms, and more – at [CalAIM Resources for Providers](#).

Below highlights resources that have been added or updated in Q3.

Resource	Description
Community Supports Authorization Guides and Referral Forms • Recuperative Care 25-876, 25-879 • Medically Tailored Meals 25-610, 25-610a • Assisted Living Facility (ALF) Transitions Authorization Guide 25-621, 25-624 • Community or Home Transition Services 25-635 • Housing Deposits 25-392a, 25-569a • Asthma Remediation 25-630, 25-633	These authorization guides and/or referral forms have been updated to align with regulatory changes for 2025 in connection with new program overviews, eligibility criteria, required documentation, authorization, allowable providers and more, or due to changes from the Plan.
Provider Order Form for Medically Tailored Meals 25-672	This new form attests that a member would benefit from the Community Supports Medically Tailored Meals/Medically Supportive Foods program. It must be submitted with the Medically Tailored Meals Referral Form when requesting prior authorization.

Resource	Description
CS and ECM Provider Interest Forms 25-684 , 25-687	These forms were updated and can be completed by providers interested in participating in the CS and ECM network. Existing network providers can complete these forms if they are adding new populations of focus or counties.
Clarification to Community Supports Housing Deposits, Effective July 1, 2025 25-693	This notice, emailed to CS and ECM providers on July 2, 2025, was posted to the Communications section.
CS and ECM Provider Guides 25-734 , 25-737	These guides are reviewed biannually and have been updated.

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