



# Provider Pulse

Winter 2026

*At Community Health Plan of Imperial Valley and Health Net\*, we focus on whole person health care solutions. Each community is unique, so we partner with local groups and public agencies to build those solutions. We invest millions of dollars in programs that address social drivers of whole health and improve outcomes for all Californians.*

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## THOUGHT LEADERSHIP

# Medi-Cal Members to Receive Better Care Through System Expansion

California's plan to reshape Medi-Cal, known as CalAIM, presents a powerful way to build a system that truly meets the needs of its members. **Health Net is committed to helping lead this change.** We've worked to help expand the Medi-Cal framework and help ensure every member receives the right care, at the right time, in the right place.

Our new issue brief, "CalAIM Implementation: Transforming and Expanding the Medi-Cal Ecosystem," details key projects we are leading.

Highlights include:

- **Provider Network Expansion:** Onboarding trusted community-based organizations and non-traditional providers. Doing this will help to deliver more personal and culturally relevant care.

- **Care Coordination Improvement:** Working to establish a closed-loop referral system to help ensure members receive the services they need without falling through the cracks. It also helps to improve provider trust and health outcomes.
- **Workforce Development:** Investing major resources to help strengthen California's health care workforce. And to ensure providers reflect the diverse communities they serve.

Discover the lessons we've learned and see real-world examples of how these efforts are making a difference for:

- Justice-involved people.
- Independent physician practices and more.

[Read the full issue brief](#)

## Draw Inspiration and Resolve from the Biggest Health Plan Wins in 2025

Economic doubts and policy shifts have reshaped how health plans function in 2025. However, amid the strong headwinds leaders across the industry are finding new ways to drive impact. Becker's asked eight senior people leaders to share their biggest wins so far this year—and their responses will both inspire and inform.

### **Spotlight: Dorothy Seleski, Medi-Cal President, Health Net**

“One of our proudest achievements this year is witnessing the tangible and measurable impact our outreach efforts are having on members’ lives.”

Health Net’s Community Health Worker program has linked 12,500+ members to vital resources in 2025—with 42% under age 21. As we continue to meet people where they are and leverage trusted community voices, Health Net delivers on the promise of CalAIM – and helps to transform how care reaches those who need it most.

“The true measure of success is seeing members feel supported, uplifted and less alone on their journey.”

[Read the full article on Becker's](#)

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## GRANTS

## Community Health Workers to Receive Greater Job Opportunities Thanks to Partnership

At the [Vision y Compromiso Conference](#), Health Net announced a \$1.7 million MOVES partnership. This will expand training, mentorship and job placement for Promotoras and trusted Community Health Workers—people who bridge cultural and language gaps.

# LA Family Housing to Grow Location Program with \$2 Million Grant

Health Net awarded a \$2 million grant to [LA Family Housing](#) to grow its Housing Location Program in Service Area 2.

The program helps individuals and families move from homelessness into stable, permanent homes.

## \$3 Million to Expand Behavioral Health Services in San Joaquin County

Health Net invested \$3 million to build the [SJ BeWell Campus](#) in San Joaquin County. This new center will offer crisis intervention, stable housing and long-term treatment.

The campus will be a central hub for behavioral health services. It will improve access to care for thousands of local residents in great need.



Vernell Shaw III (Senior Director, Medi-Cal Regional Lead at Health Net). Genevieve G. Valentine, LMFT (Director of Health Care Services at San Joaquin County). Eliana Argueta (Regional Program Manager at Health Net). Perry Shelton (Community Liaison at Health Net).

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### COMMUNITY IMPACT

## Leadership Awards Focus on a Healthier Los Angeles Through Care Transformation

Health Net was proud to join the [Los Angeles Business Journal's 2025 Health Care Leadership Awards](#) at the historic Biltmore Los Angeles.

Our Medi-Cal President, Dorothy Seleski, sat on a panel with other health leaders to talk about the future of care in Los Angeles. The group shared ideas on how to:

- Build a stronger health care workforce.
- Improve care delivery.
- Grow Medi-Cal through CalAIM.

Mireya Fajardo also helped present awards to leaders in health care.

At Health Net, we work to make care:

- Easy to access.
- High quality.
- Centered on the community.

We do this through expanded telehealth, investments in local health programs and support for providers who bring care to people in new ways.

Thank you to the Los Angeles Business Journal and all the panelists for this important conversation. Together, we are helping create a healthier Los Angeles—today and in the years ahead.



Mireya Fajardo (Vice President, Medi-Cal Regional Lead - Los Angeles, Health Net) with honoree Gustavo Friederichsen, CEO of Los Angeles County Medical Association.



Dorothy Seleski (second from right) on the Health Care Leadership Awards panel.

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## HEALTH POLICY AND SYSTEM CHANGES

# Behavioral Health Provider Operations Manual Goes Digital - January 15, 2026

The Behavioral Health Provider Operations Manual has officially moved from a static PDF to a digital online format. This shift creates a consistent experience across all lines of business and ensures providers have access to the most current guidance.

### What's New

- Standardized structure: All lines of business now follow the same format.
- Real-time updates: Policy and operational changes should be reflected immediately.
- Improved accuracy: Quick updates replace full PDF documents.

### How to Access

1. Visit [providerlibrary.healthnetcalifornia.com](http://providerlibrary.healthnetcalifornia.com).
2. Select the appropriate line of business from the left navigation menu.

### Helpful Tools

- Use the navigation bar to move between sections.
- Check the Provider Type section to confirm applicability.

- Use on-page search for manual content and global search for Provider Updates and Notices.
- Print the full manual, individual sections or single pages using the Print Section or Print Page.

Questions?

Email the [Provider Communications Department](#).

## Amber Kemp Shares Health Net's Role in Housing Solutions at Sacramento Summit

At the 11th Annual Sacramento Regional Affordable Housing Summit, Health Net's Amber Kemp, vice president of Medi-Cal strategy, execution and engagement, joined a panel on Addressing Homelessness in a Time of Change. She detailed how Health Net uses CalAIM programs and partnerships to:

- Bridge health care and housing.
- Improve stability.
- Reduce costs.

Key points included:

- Proposition 1 – new funding for wraparound services.
- CalAIM's success in helping to lower ER visits and homelessness rates.
- Health Net's \$247 million investment in community-driven solutions since 2020.

[Learn more](#)

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV members. \*Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.