



At Community Health Plan of Imperial Valley and Health Net*, we focus on whole person health care solutions. Each community is unique, so we partner with local groups and public agencies to build those solutions. We invest millions of dollars in programs that address social drivers of whole health and improve outcomes for all Californians.

ACCESS

Pregnant Central Valley Medi-Cal Members to Get Greater Quality of Care with TMAH Model Initiative

The California Department of Health Care Services (DHCS) has been chosen by the Centers for Medicare & Medicaid Services (CMS) to apply its [Transforming Maternal Health \(TMAH\) Model](#). TMAH is a 10-year Medicaid and Children’s Health Insurance Program (CHIP) delivery and payment model.



On February 3, Ramiro Zúñiga, MD, MBA, FAAFP (vice president, medical director at Health Net) joined in the DHCS launch of the Birthing Care Pathway and TMAH.

TMAH will target areas with the greatest need for intervention and resources. It’s designed to improve maternal health outcomes, and to reduce health care costs. The model offers a whole-person approach to:

- Pregnancy
- Childbirth
- Postpartum care

California is one of 15 states chosen to take part in the TMAH Model.

The TMAH Model will reimburse providers based on patient health outcomes and quality of care, rather than the volume of services provided. Its focus is to:

- Improve maternal outcomes
- Reduce costs
- Enhance quality of care

By targeting these areas for Medi-Cal members, the TMAH Model aims to:

- Reduce low-risk Cesareans
- Lower severe maternal morbidity
- Increase access to maternal providers such as:
 - Midwives
 - Doulas
 - Birth centers

This project is designed to help improve the state’s maternal care system, most notably for pregnant Medi-Cal members and their infants. This group usually falls victim to disparities in maternal health care access and outcomes. DHCS will implement the TMAH Model in five Central Valley counties:

- Fresno
- Kern
- Kings
- Madera
- Tulare

DHCS has also produced fact sheets that highlight improved access to care:

- [Services for Pregnant People and New Parents](#)
- [Doctors, Midwives and Doulas: Finding the Right Care Team for Your Pregnancy](#)

COMMUNITY

Health Net Joins UCLA Center for Health Policy Research in Health Equity Celebration

Event honors 30 outstanding public health champions for three decades of advancement

On November 13, 2024, nearly 300 people gathered to commemorate 30 years of the UCLA Center for Health Policy Research (CHPR). The CHPR started as a scrappy upstart to an influential data hub that helps create a more equitable health system.

Attendees included:

- Current and former researchers, faculty and staff
- Supporters and friends



Health Net proudly had team members attend and they sponsored the event.

[Learn more](#)

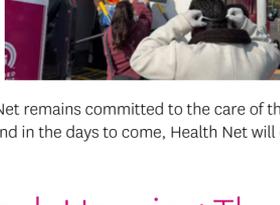
L.A. Area Residents Get Care Support and Supplies as Part of Health Net’s Wildfire Response

During the L.A. area wildfires, Health Net reached out to tens of thousands of members and hundreds of providers to ensure access to care and support where members needed it, including:

- Greater access to prescription drugs
- Waivers for prior approval
- Telehealth
- Behavioral care

Health Net has also linked team members to charitable giving and community service options to help people who were impacted by the fires, and partnered the RV team with Mom’s Meals and the World Central Kitchen to donate food and provide needed items such as:

- Shelf-stable food
- Water
- Body wipes
- Diapers
- Baby formula
- Feminine hygiene products
- N95 masks, and more



As the wildfires continue to affect the Los Angeles area, Health Net remains committed to the care of the communities we serve and to help the people impacted. Now, and in the days to come, Health Net will continue to show up and assist.

At-Risk Californians Can Seek Housing Through Nonprofit Rental Deposits

CalAIM, or California Advancing and Innovating Medi-Cal, is part of a nationwide, multi-year plan to transform the Medicaid program in the United States (called Medi-Cal in California) that oversees health services for the nation’s:

- Poor
- Elderly
- Disabled citizens

“As part of this new approach, Medi-Cal managed care plans can [provide Enhanced Care Management](#) to ensure beneficiaries have the means to follow their doctor’s orders. And [they have] Community Supports Services (launched in 2022) helping members find and sustain affordable housing,” said Tessa Outhy, a spokesperson for the California Department of Health Care Services.

In Sacramento County, health insurers have given thousands of dollars to help Medi-Cal members with the highest needs achieve and maintain housing stability. Insurers include:

- Health Net
- Kaiser Permanente
- Molina Healthcare of California
- Anthem Blue Cross

Health Net gifted \$12,000 to help the United Way begin to cover housing deposits. This was done because it can take a while for nonprofits to get reimbursed by the plans.

Studies have shown that social factors play a greater role in a person’s health than their genes or access to health care services. For this reason, many homeless California residents live in settings that worsen their medical conditions.

Health Net’s Senior Director for Systems of Care Nancy Kalev described housing as the most important social determinant of health. “It can account for up to 80% of a person’s health outcomes,” she said.

Nancy went on to say, “Housing interventions can result in both improved health outcomes and decreased health care costs. So addressing the housing needs of our members aligns with Health Net’s mission to transform the health of the communities we serve, one person at a time.”

[Learn more](#)

L.A. Community Boards Add Expertise and Experience from Health Net

Tina Shabanian, Health Net regional health plan officer, Provider Network Management, has been appointed to the board of The Valley Industry & Commerce Association ([VICA](#)). She will also co-chair its health care committee to spearhead the group’s engagement with timely health care issues and topics.

“I am honored and very excited to be able to serve on the VICA Board for another year. The experience has been quite fulfilling as I am able to provide a health care perspective on key legislative and community issues that VICA is addressing,” Tina said.

Nancy Kalev, Health Net senior director, Systems of Care, has been appointed to the board of [The Los Angeles Trust for Children’s Health](#). “I am beyond excited to be part of the L.A. Trust for Children’s Health’s Board and to contribute to its mission of bridging health and education to achieve student wellness.”

THOUGHT LEADERSHIP

Health Net Leaders Share Best Practices to Advance Health Equity and Access to Care

Throughout 2024, Health Net leaders engaged with our industry peers across the state to help bolster California’s health care safety net. Leaders met to:

- Exchange ideas
- Share best practices
- Drive projects

Over the course of the past year, Health Net was proud to join dozens of speaking events that included:

- Conferences
- Webinars
- Podcasts and more

We teamed with our peers to discuss the issues that have mattered most such as:

- Children’s health
- Health equity
- Mental health
- Social drivers of health
- Housing and more

2024 highlights included:

- Insights into Health Net’s work to improve encounter data collection and analysis. Event: California Primary Care Association Quality & Technology Conference.
- The role of CalAIM in serving members that suffered domestic violence. Event: California Partnership to End Domestic Violence’s Economic Equality in Action Forum: Bridging Gaps, Building Futures.
- Recent Medi-Cal progress. Event: California Association of Health Plans Annual Conference.
- Medi-Cal expansion in the farmworker community. Event: United Farm Workers Foundation webinar.
- How we can reduce food insecurity through focused community projects. Event: America’s Health Insurance Plans (AHIP) Social Determinants of Health Learning Collaborative.
- How CalAIM is improving children’s health and welfare. Event: State of Reform Northern California Health Policy Conference.
- How Health Net is helping to drive improvements in health equity. Event: Physicians for a Healthy California’s Annual Health Equity Leadership Summit.
- Data exchange strategies to improve care quality. Event: National Committee for Quality Assurance (NCQA) Health Innovation Summit.

These events reflect Health Net’s leadership in driving progress on important issues that impact California’s most at-risk populations. In 2025 and beyond, we will remain committed to working with our industry partners to transform the health of the communities we serve, one person at a time.

[Learn more](#)

California Health Plan Leaders Unite to Launch Value-Based Payment Model

On January 30, 2025, Health Net and four other health plans announced a shared value-based payment model for Commercial PPO products.

Led by the California Quality Collaborative (CQC) and the Integrated Healthcare Association (IHA), the new payment model will:

- Span 11 primary care practices statewide
- Represent 112 care sites
- Cover a total patient population of about 17,000

The demonstration project will:

- Address differences in primary care payment
- Promote health equity
- Improve population health in California

“Participating in this project is crucial for us as a health plan because it aligns with our commitment to promoting health care excellence in California,” said Health Net Vice President & Medical Director for Commercial Dr. Todd May. “By co-investing in a unified value-based payment model, and providing technical assistance for practice transformation, we are better supporting primary care practices in ways that can improve patient outcomes. And high functioning primary care is the foundation of a high-quality and cost-effective health care system.”

Through the demonstration project, participating health plans will offer [a common value-based payment model](#). The model is designed to invest more revenue into the practices and reward improvement and strong performance on the [Advanced Primary Care Measure Set](#).

CQC is providing comprehensive technical assistance to help participating practices:

- Implement the new payment model
- Integrate behavioral and physical health services
- Improve care coordination
- Achieve better patient outcomes

Cozeva® will serve as the common reporting platform for the project. Practices will be able to view patient data across plans for insights on how to close care gaps, officials said.

[Learn more](#)