



# Free Interpreter Services

## USE TO HELP PROVIDE CARE FOR CALVIVA HEALTH MEMBERS

No-cost interpreter services are available 24 hours a day, seven days a week. **1-888-893-1569**

Telephone interpreters are available in over 150 languages for immediate needs.

Request in-person interpreters, including sign language interpreters, a minimum of five business days before the appointment during regular business hours.



**Telephone interpreters in over 150 languages!**

### When asking for an interpreter, all you need are:



The member's CalViva Health identification (ID) number



The appointment date, time and place



Language needed

Please allow for a telephone interpreter if that is the only interpreter available for the language, date and time of the appointment.

Ask for no-cost interpreter services to help you effectively communicate with your CalViva Health patients.

**For office use only. Do NOT post in a patient area.**

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services. \*Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/ service marks remain the property of their respective companies. All rights reserved.

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