

No-cost Interpreter Services




Use to help provide care for CalViva Health members

No-cost interpreter services are available 24 hours a day, seven days a week: 888-893-1569 (TTY:711)

Phone interpreters are available in over 150 languages for immediate needs.

Request in-person or video interpreters a minimum of five business days before the appointment during regular business hours. Allow 10 business days for sign language interpreter requests.

When asking for an interpreter, all you need are:

| | | |
|--|--|--|
|  |  |  |
| The member's CalViva Health identification (ID) number | The appointment date, time and place | Language needed |

Please allow for a phone interpreter if that is the only interpreter available for the language, date and time of the appointment.

For office use only. Do NOT post in a patient area.

Members may contact the number listed on the back of their ID card for member services, or 888-893-1569.



Phone interpreters in over 150 languages!

Ask for no-cost interpreter services to help you effectively communicate with your CalViva Health patients.