

Check Out Your New, Improved Provider Library and Operations Manual

USE THIS GUIDE TO GET THE INFO YOU NEED

How to access the Provider Library

OPTION 1

Use the simple steps below to access the library the same way you do today.

- 1 Log in to provider.healthnet.com.
- 2 Go to *Working with Health Net > Contractual > Go to the Provider Library*.

OPTION 2

Go directly to the library at providerlibrary.healthnetcalifornia.com.



What you'll see in the Provider Library

The library includes:

- Provider Manual
- Updates and Letters
- Forms and References
- Contacts
- Glossary

What's changed?

- All line of business information can be accessed in the same place.
- In the operations manuals, the Benefits page is now **alphabetized**.

- Choose a Line of Business:
- Medi-Cal
 - Medicare Advantage
 - EPO
 - HMO
 - HSP
 - Cal MediConnect
 - PPO
 - Prison Health Care Provider Network

Benefits in Alphabetical Order

Select any subject below:

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z

<p>A</p> <ul style="list-style-type: none"> ● Acupuncture ● AIDS ● Alcohol and Drug Abuse ● Allergy Treatment ● Ambulance 	<p>B</p> <ul style="list-style-type: none"> ● Bariatric Surgery ● Behavioral Health ● Blood
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Questions?

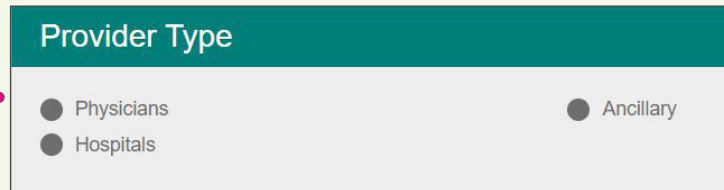
For questions regarding this transition, contact provider.communications@healthnet.com.

(continued)

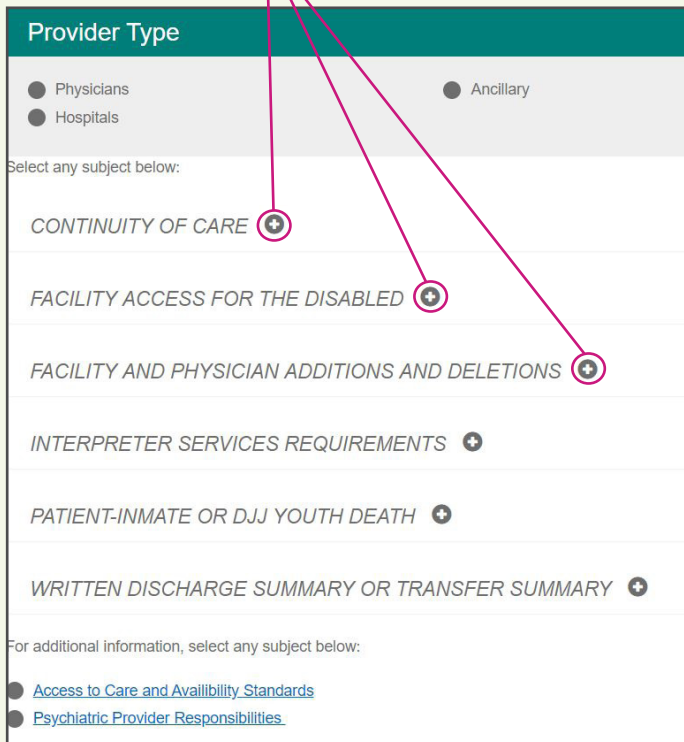
What's changed? (continued)

- You no longer have to select a provider type to access the library.

All provider types are listed at the top of the page.

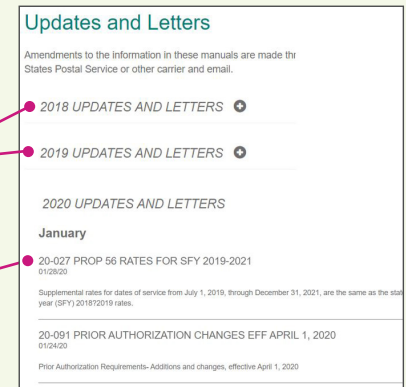


- Where available, **accordions** allow you to view all content on the same page.



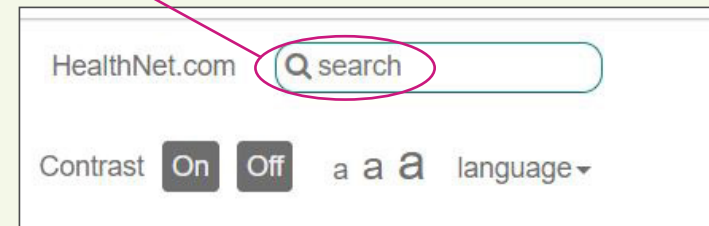
What you'll see when you access Updates and Letters

- 1 Provider updates and letters distributed in **2018 and 2019** are available as PDF files.
- 2 Provider updates and letters for **2020 and beyond** are in newsfeed format.



Need to search for something?

Search the entire library and all lines of business by using the **search function** at the top right corner.



Or, search just the page you are on:

- 1 Select *Ctrl* and *F* at the same time.
- 2 Type in words to search for.
- 3 Select *Enter*.