



Name FIRST MI LASTNAME

CIN # XXXXXXXXXX

Physician Group and PCP

PPG Name

PCP or Clinic Name

Street Address

City State Zip + 4

PCP PHONE: X-XXX-XXX-XXXX

Effective date with PCP: MM/DD/YY

Office Copay: \$0

Issue Date MM/DD/YY

Enrollment Date MM/DD/YY

Community Health Plan of Imperial Valley only covers medical and hospital services provided or authorized by your Participating Physician Group (PPG).

To change your PPG or Primary Care Provider (PCP), call Community Health Plan of Imperial Valley Member Services at 1-833-236-4141 / TTY: 711 or visit www.chpiv.org

Rx BIN 022659 RxPCN 6334225

Community Health Plan of Imperial Valley Member Services is available 24 hours a day, 7 days a week

Member Services & Mental Health Benefits

Nurse Advice Line

Website

24/7 Video Doctor Appointment

1-833-236-4141 (TTY: 711)

1-833-236-4141 (TTY: 711)

www.chpiv.org

www.Teladoc.com

If you think you have a medical or psychiatric emergency, call 911 or go to the nearest hospital.

See your PCP for non-emergency health needs like colds, minor infections or illnesses, or treatment for ongoing health needs. Do not go to the emergency room for routine health care.

Providers Call for Eligibility and Authorization: **1-833-236-4141** for eligibility verification.

Non-contracted hospitals requesting prior authorization for post-stabilization care: 1-833-236-4141

Medi-Cal Rx Help Line: **1-800-977-2273**

Out of area/Emergency Providers Call 1-833-236-4141 for authorization.

Prior Authorization: Primary Care Physician referral in advance is required for most non-emergency services by contracting providers. Emergency services are covered by Community Health Plan of Imperial Valley without prior authorization and at no cost to the members. Emergency services rendered to the member by non-Community Health Plan of Imperial Valley providers are reimbursable by Community Health Plan of Imperial Valley without prior authorization.

This card is for identification only. It does not verify eligibility.

Mail all claims to: PO Box 9020, Farmington, MO 63640-9020.

