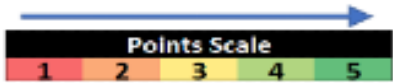


Example PPG Scorecard

Performance Scores | **>=80% Performing** | **50-79% Monitoring** | **<50% Below Standard**



Blue Font = Point Distribution Methodology

| Selected PPG: | Overall Performance Score |
|--|---------------------------|
| Example | 60% |
| Overall Score: Weighted by LOB member distribution | Monitoring |

| Membership Details | | | | LOB Performance |
|--------------------|---------|---------------|-----------------|-----------------|
| LOB | Members | LOB Members % | % Total Members | Score |
| MCR | | 11% | 0.3% | 75% |
| MCL | | 71% | 1.8% | 57% |
| COM | | 17% | 0.4% | 64% |

| Encounters | | | | Total Encounter |
|------------|------------|----------------------|------------------|-----------------|
| LOB | Total PMPY | Timeliness 0-60 Days | Encounter Points | Points |
| MCR | 46.9 | 86.8% | 5.0 | 4.8 |
| MCL | 14.8 | 87.6% | 4.5 | |
| COM | 18.1 | 86.2% | 5.0 | |

| Quality | | | | |
|---------------|--------------|-------|----------------|-----------------|
| LOB | Quality Rate | CAHPS | Quality Points | Total QT Points |
| MCR | 3.0 | 3.4 | 4.0 | 2.3 |
| MCL | 1.5 | TBD | 2.0 | |
| COM (HMO-POS) | 1.4 | N/A | 1.0 | |
| COM (HMO-MKT) | | N/A | | |
| COM (PPO-MKT) | 1.0 | N/A | 1.0 | |

Quality Point Totals:
Medicare: Quality Rate 50% | CAHPS = 50%
MCAL/Commercial: Quality Rate =100%

| Risk Adjustment | | | | | |
|-----------------|--------------|-------|----------------|------------|------------------|
| LOB | Build-Up RAF | MWOV | Recapture Rate | RAF Points | Total RAF Points |
| MCR | 1.087 | 46.0% | 72.9% | 3.4 | 2.6 |
| MCL | N/A | TBD | TBD | | |
| COM | 0.695 | 73.5% | 56.4% | 1.8 | |

Risk Adjustment Point Totals: Build-up RAF: 20% | MWOV 40%| Recapture Rate 20%

| Network | | | | | |
|---------|----------------|-------------|------------------|----------------|-----------------|
| LOB | Annual NW Cert | PAAS Survey | PTMPY Grievances | Network Points | Total NW Points |
| MCR | TBD | 55% | 9.7 | 2.0 | 2 |
| MCL | TBD | 58% | 2.7 | 1.5 | |
| COM | TBD | 58% | 5.6 | 2.5 | |

Network Point Totals: PAAS 50% | PTMPY Grievances 50%

Encounters Point Totals:
PMPY: 50%
Timeliness: 50%

| Delegation Oversight - Claims | | |
|-------------------------------|-------------------|--------------------|
| LOB | CL Overall Points | Total Claim Points |
| MCR | 4 | 4.7 |
| MCL | 5 | |
| COM | 5 | |

DO Claims Point Totals: % Claims Paid 50% | PDR 50%

| Financial Solvency | Total Financial Points |
|--------------------------|------------------------|
| Same points for all LOBs | 3 |

| Delegation Oversight - UM Compliance | | |
|--------------------------------------|-------------------|-----------------|
| LOB | UM Overall Points | Total UM Points |
| MCR | 5 | 3.3 |
| MCL | 1 | |
| COM | 4 | |