

<Delegated Entity Name and Logo>

<Date>

<Provider Name>

<Provider Address>

<Provider City>

<Provider State>

<Provider ZIP>

RE: Notice to PCP that Patient's Coverage is Suspended While Premiums Due Are Delinquent
Patient: <Member First and Last Name>/<Subscriber R#>

Dear <PCP Name>:

Your office is the selected primary care provider (PCP) for the above-referenced Health Net of California, Inc. (Health Net) enrollee. Please be advised that this enrollee's premium payment is delinquent and his or her eligibility for services has been suspended.

The Affordable Care Act affords this enrollee a three-month grace period during which he or she must pay all premiums. During the first month of that grace period, coverage remains in effect and the enrollee is eligible for covered services. As a result, applicable capitation is paid for the first month of the grace period and/or provider claims for covered services rendered during that period are eligible for payment. However, during the second and third month of the grace period, the enrollee's coverage is suspended, outstanding prior authorizations are cancelled, and claims for services rendered during this period are pended.

Our records indicate that the enrollee is in the second or third month of the three-month grace period, which began on [conditionally insert APTC Delinquency Start Date <month day, year>]. Consequently, any outstanding authorizations for service provided by Health Net or a delegated entity are no longer valid. No otherwise applicable capitation payments will be made as long as this enrollee's coverage is suspended. If you render services to this enrollee while coverage is suspended, your claim will be pended. If the enrollee makes timely payment of all premiums before the end of the grace period, then coverage is reinstated and applicable capitation will be retroactively paid and/or provider claims for covered services will be eligible for payment. If the enrollee does not pay all premiums due before the end of the grace period, his or her coverage is terminated as of the end of the first month of the grace period, and Health Net will not pay otherwise applicable capitation or provider claims for services rendered after that date.

Please be advised that while the enrollee's coverage is suspended, Health Net participating providers are not contractually required to provide services to this enrollee and providers are free to require payment from the enrollee when services are rendered.

You may obtain additional information through the Health Net Provider Services Center online at www.healthnet.com, by email to provider_services@healthnet.com, or by calling 1-888-926-2164.

Sincerely,

<Delegated Entity Signature
and contact information>

<Delegated Entity Legal Name>

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(11/15)

