Prior Authorization Requirements



California

- Direct Network¹ HMO (including Ambetter HMO) and Point of Service (POS) Tier 1
- Health Care Service Plan (HSP)
- POS Tiers 2 and 3 (Elect, Select and Open Access)

- Ambetter (Amb.) HMO participating physician groups (PPGs)
- EPO, PPO, out-of-state PPO and Flex Net

The following services, procedures and equipment are subject to prior authorization (PA) requirements (unless noted as notification required only), as indicated by "X" under the applicable line of business. If "X" is not present, PA may not be required, or the service, procedure or equipment may not be a covered benefit. When faxing a request, please attach pertinent medical records, treatment plans, test results, and evidence of conservative treatment to support the medical appropriateness of the request. All services are subject to benefit plan coverage limitations, members must be eligible, and medical necessity must exist for any plan benefit to be a covered service irrespective of whether or not PA is required.

This PA list contains services that require PA only and is not intended to be a list of covered services. The *member's Evidence of Coverage (EOC)* or *Certificate of Insurance (COI)* provides a complete list of covered services. *EOCs* and *COIs* are available to members on the member portal at www.healthnet.com or in hard copy on request. Providers may obtain a copy of a member's *EOC* or *COI* by requesting it from **Health Net* Provider Services**.

Unless noted differently, all services listed below require prior authorization from Health Net. Refer to *Prior Authorization Contacts* on pages 11 and 12 for submission information. Providers can refer to the member's Health Net identification (ID) card to confirm product type.

Select lines of business are abbreviated as follows: Ambetter HMO PPGs is AMB HMO PPGs, POS Tiers 1, 2 and 3 are POS T1, POS T2, POS T3; out- of-state PPO is OOS PPO. Amb. HMO utilizes the CommunityCare network.

To confirm whether a specific code requires authorization for Individual plans, go to provider.healthnet.com > Working with Health Net (under Want to work with us?) > Services Requiring Prior Authorization (under Additional Resources), select the product under Online Prior Authorization Validation Tools and follow the prompts.

Application of authorization requirement changes to EPO, PPO, OOS PPO and Flex Net are based on group renewal date. Contact Health Net to confirm whether specific services require PA for Group plans.

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^{*}Health Net of California, Inc. and Health Net Life Insurance Company and Managed Health Network, LLC are subsidiaries of Health Net, LLC and Centene Corporation. The MHN family of companies includes Managed Health Network and MHN Services, LLC (MHN). Health Net and MHN are registered service marks of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.

			Comr	nercial	
		HMO, HSP, POS T1	Amb. HMO PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net
INPATIENT SERVICES		*		•	
Behavioral health or substance abuse facility	Authorized by MHN or Health Net check member's ID card for contact information	Х	Х	Х	Х
Hospice		X	X	X	Х
Hospital	 Acute inpatient admission, inpatient rehabilitation, Long-Term Acute Care Hospital (LTAC) Musculoskeletal procedures authorized by TurningPoint Healthcare Solutions, LLC EPO, PPO, OOS PPO Flex Only: Cardiac Procedures and Ear Nose Throat Procedures authorized by TurningPoint Healthcare Solutions, LLC 	X	X	X	X
Skilled nursing facility	,	Х	X	Х	Х
Urgent/emergent admission	 Notification required only, as soon as possible, but no later than 24 hours or by the next business day Send notification to Hospital Notification Unit 	X	X	X	X
OUTPATIENT PROCEDURES, SERVICES OR EQU	IPMENT				
Ablative techniques for treating Barrett's esophagus and for treatment of primary and metastatic liver malignancies		Х	X	Х	Х
Ambulance	Non-emergency air transportation Non-emergency ground transportation	Х	X*	Х	Х
Bariatric procedures	Surgical procedure Bariatric surgeries must be performed through Health Net's designated bariatric specialty network	Х	X*	Х	Х
Behavioral health and substance abuse	 Authorized by MHN Services other than office visits including: Applied behavioral analysis (ABA) and other forms of behavioral health treatment (BHT) for autism and pervasive developmental disorders. Detoxification Electroconvulsive therapy (ECT) Half-day partial hospitalization Intensive outpatient program (IOP) Neuropsychological testing ordered by a psychiatrist 	X	X	X	X

^{*}Subject to prior authorization from the Health Net Community Care PPG.

			Comr	nercial	
		HMO, HSP, POS T1	Amb. HMO PPGs	POS T2, POS T3	EPO, PPO OOS PPO, Flex Net
OUTPATIENT PROCEDURES, SERVICES OR E	QUIPMENT, CONTINUED				
Behavioral health and substance abuse (continued)	 Partial hospital program or day hospital (PHP) Psychological testing Transcranial magnetic stimulation (TMS) 	Х	Х	X	Х
Bronchial thermoplasty		X		Х	Х
Capsule endoscopy		Х	X*	Х	Х
Cardiovascular procedures	Authorized by TurningPoint Healthcare Solutions, LLC. Includes: arterial procedures coronary angioplasty/stenting coronary artery bypass grafting ICD revision or removal implantable cardioverter defibrillator leadless pacemaker left atrial appendage (LAA) occluders loop recorder non-coronary angioplasty/stenting pacemaker pacemaker revision or removal valve replacement wearable cardiac defibrillator (WCD)				X
Chiropractic care and Acupuncture visits	 Authorization not required for initial evaluation Contact American Specialty Health Plans, Inc. (ASH Plans) 	Х	Х	Х	Х
Clinical trials		Х	X	Х	Х
Dermatology (in-office procedures)	Includes:	Х	X*	Х	Х
Diagnostic procedures ^{2,3} Advanced imaging: • computed tomography (CT)/computed tomography angiography (CTA)	Authorized by National Imaging Associates, Inc. (NIA)	Х	Х	Х	Х

^{*}Subject to prior authorization from the Health Net Community Care PPG.

			Comn	nercial	
		HMO, HSP, POS T1	Amb. HMO PPGs		EPO, PPO, OOS PPO, Flex Net
OUTPATIENT PROCEDURES, SERVICES OR EQUI	PMENT, CONTINUED				
 Diagnostic procedures^{2,3} Advanced imaging: (continued) magnetic resonance imaging (MRI)/magnetic resonance angiography (MRA) positron emission tomography (PET) scan 		X	X	X	Х
 Cardiac imaging: coronary computed tomography angiography (CCTA) myocardial perfusion imaging (MPI) multigated acquisition (Muga) scan stress echocardiography transthoracic echocardiography (TTE) transesophageal echocardiography (TEE) 					
Drug testing	PA required for all quantitative tests for drugs of abuse	Х		Х	Х
Durable medical equipment (DME)	Includes: • bilevel positive airway pressure (BiPAP); refer members to Apria Healthcare • bone growth stimulator • continuous glucose monitoring • continuous positive airway pressure (CPAP); refer members to Apria Healthcare • custom-made items, including custom wheelchairs • hospital beds and mattresses • power wheelchairs • scooters • ventilators	X	X	X	X
Ear, nose, throat (ENT) services	Authorized by TurningPoint Healthcare Solutions, LLC. Includes: choanal atresia cochlear device (hearing) fistula repair laryngoscopy, laryngoplasty nasal, sinus endoscopy polyp excision				Х

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				nercial	
		HMO, HSP, POS T1	Amb. HMO PPGs		EPO, PPO OOS PPO, Flex Net
OUTPATIENT PROCEDURES, SERVICES OR EQU	PMENT, CONTINUED				
Ear, nose, throat (ENT) services (continued)	Authorized by TurningPoint Healthcare Solutions, LLC. (continued) • rhinoplasty, septoplasty, vestibular stenosis repair • thyroidectomy, parathyroidectomy • tonsillectomy, adenoidectomy • tympanostomy, tympanoplasty, myringotomy Authorized by Health Net Includes: • balloon sinuplasty • cochlear implants • nasal surgery, such as rhinoplasty or septoplasty	X	X*	X	
Enhanced external counterpulsation (EECP)		Х	X*	Х	Х
Experimental/investigational services and new technologies	Includes, but is not limited to, those listed in the Investigational Procedures List located at provider.healthnet.com > Working with Health Net > Medical Policies > Investigational Procedure List	Х	Х	Х	Х
Gender reassignment services (Transgender services)		Х	X*	Х	Х
Genetic testing	Includes counseling	Х	X*	Х	Х
Implantable pain pumps	Authorized by TurningPoint Healthcare Solutions, LLC	Х	X*	Х	Х
Joint surgeries	Authorized by TurningPoint Healthcare Solutions, LLC	Х	X*	Х	Х
Maternity	Notification required only at time of first prenatal visit	Х	Х	Х	Х
Neuro and spinal cord stimulators	Authorized by TurningPoint Healthcare Solutions, LLC	Х	X*	Х	Х
Neuropsych testing	Authorized by MHN or Health Net . Check member's ID card for contact information	Х	X*	Х	Х
Orthognathic procedures	Includes: TMJ treatment Surgical procedure	Х	X*	Х	Х
Orthotics	Custom-made orthotics	Х	Х	Х	Х
Prosthetics	Applies to items exceeding \$2,500 in billed charges	Х	X	Х	Х
Radiation therapy	For HMO, HSP, EPO, PPO, OOS PPO, Flex Net – Authorized by eviCore healthcare	Х	X*	Х	Х

^{*}Subject to prior authorization from the Health Net Community Care PPG.

			Comr	nercial	
		HMO, HSP, POS T1	Amb. HMO PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net
OUTPATIENT PROCEDURES, SERVICES OR EQUI	PMENT, CONTINUED				
Radiation therapy (continued)	For POS T1, T2, T3 – Authorized by Health Net; limited to: intensity modulated radiation therapy (IMRT) neutron beam therapy proton beam therapy stereotactic radiosurgery and stereotactic body radiotherapy (SBRT)	X	X*	X	X
Reconstructive and cosmetic surgery, services and supplies	 Surgery, services, and supplies, including, but not limited to: Bone alteration or reshaping, such as osteoplasty Breast reduction and augmentation except when following a mastectomy (includes for gynecomastia or macromastia) Dental or orthodontic services that are an integral part of reconstructive surgery for cleft palate procedures. Cleft palate includes cleft palate, cleft lip or other craniofacial anomalies associated with cleft palate. Excision, excessive skin and subcutaneous tissue (including lipectomy and panniculectomy) of the abdomen, thighs, hips, legs, buttocks, forearms, arms, hands, 	X	X*	X	Х
	 submental fat pad, and other areas. Eye or brow procedures, such as blepharoplasty, brow ptosis or canthoplasty Gynecologic or urology procedures, such as clitoroplasty, labioplasty, vaginal rejuvenation, scrotoplasty, testicular prosthesis, and vulvectomy Hair electrolysis, transplantation or laser removal Lift, such as arm, body, face, neck, thigh 				
	 Liposuction Otoplasty Penile implant Treatment of varicose veins Vermilionectomy with mucosal advancement 				
Referrals to nonparticipating providers	 Applies to HMO, Amb. HMO PPGs, HSP, POS T1, EPO Does not apply to POS T2, POS T3, PPO, OOS PPO, Flex Net 	X	X		X

^{*}Subject to prior authorization from the Health Net Community Care PPG.

			Comr	nercial	
		HMO, HSP, POS T1	Amb. HMO PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net
OUTPATIENT PROCEDURES, SERVICES OR EQUI	PMENT, CONTINUED	_		_	
Sleep studies	Authorized by eviCore healthcare	Х	X*		Х
Spinal surgery	 Includes, but is not limited to, laminotomy, fusion, diskectomy, vertebroplasty, nucleoplasty, stabilization, and X-Stop Authorized by TurningPoint Healthcare Solutions, LLC 	Х	X*	X	X
Therapy:	Requires PA after 12 combined visits	Х	X*	Х	Х
physical therapy	Includes home setting				
occupational therapy					
speech therapy					
Transplant	 Fax requests to the Transplant Team All transplant evaluations and procedures, including, but not limited to, evaluation, transplant consult visits, donor search, and transplant procedure Transplants must be performed through Health Net's designated transplantation specialty network 	X	X	X	X
Trigger point and sacroiliac (SI) joint injections		X	X*	X	X
Uvulopalatopharyngoplasty (UPPP) and laser- assisted UPPP	Surgical procedure		X*	Х	
Vestibuloplasty	Surgical procedure	Х	X*	X	X
Wound care	 Including but not limited to: Negative pressure wound treatment, low-frequency ultrasound Skin substitutes and biologicals Wound debridement – authorization required after 12 sessions per year 	X	X*	X	X

^{*}Subject to prior authorization from the Health Net Community Care PPG.

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			1	Comr	nercial	
			HMO, HSP, POS T1	Amb. HMO PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net
	RMACEUTICALS (SUBMITTED	UNDER MEDICAL BENEFIT)				
Biosimilars Reference Product (Non-Preferred)	Preferred Biosimilar(s)	 Biosimilars are required in lieu of branded drugs Authorized by Health Net Pharmacy Department 	Х	X	Х	Х
• Epogen®, Procrit®	Retacrit®					
Neupogen®	Zarxio®					
• Neulasta®	■ Zarxio® ■ Ziextenzo®	Biosimilars are required in lieu of branded drugs Authorized by Health Net Pharmacy Department Authorized by Health Net Pharmacy Department Authorized by Health Net Pharmacy Department Authorized by Health Net Pharmacy Department AcariaHealth™ is Health Net's preferred provider				
• Remicade®	Inflectra®		HMO, HSP, POS T1 X X X X X X X X X			
● Rituxan®	Ruxience® Truxima®					
 Avastin[®] (for non-ophthalmic diagnoses) 	Mvasi [™] Irabev [™]					
• Herceptin®	Ogivri®					
Hemophilia factors	3	,	Х	Х	Х	Х
Medications newly and Drug Adminis	approved by the U.S. Food tration (FDA)	Contact Health Net Pharmacy Department to confirm	Х	Х	Х	Х
Self-injectables		Authorized by Health Net Pharmacy Department For a list of self-injectables, refer to the DOFR crosswalk in the provider operations manuals in the Provider Library at providerlibrary.healthnetcalifornia.com. Select Provider Manual > Benefits > Injectables > Therapeutic Injections and Other Injectable Substances to access the applicable line of business for the Health Net Injectable Medications HCPCS/DOFR Crosswalk	Х	Х	Х	Х
Testosterone there	ару	Authorized by Health Net Pharmacy Department	Х	X	Х	Х

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					Comn	nercial	
				HMO, HSP, POS T1	Amb. HMO PPGs	POS T2, POS T3	EPO, PPO, OOS PPO, Flex Net
OUTPATIENT PHAI Abecma® Actemra® Adakveo® Adakveo® Adcetris® Aduhelm™ Aldurazyme® Aliqopa™ Amondys 45™ Aralast® Asparlas™ Azedra® Bavencio® BCG Intravesical Beleodaq® Belrapzo™ Beovu® Besponsa® Bevacizumab agents Blenrep Blincyto® Blenrep Blincyto® Brineura™ CAR-T Cerezyme® Cinryze® Cinryze® Cosela™ Crysvita® Cryswita® Danyelza® Darzalex® Dupixent®	PRINCEUTICALS (SUBM Durolane® Durysta™ Dysport® Elaprase® Elelyso® Elelyso® Elzonris® Empaveli™ Empliciti® Enjaymo™ Entyvio™ Erbitux® Evenity® Evkeeza™ Exondys 51™ Eylea® Fabrazyme® Fasenra™ Faslodex® Fasenra™ Faslodex® Fensolvi® Folotyn® Fyarro™ Gamifant® Gelsyn™ Givlaari® Glassia™ H.P. Acthar® Gel Halaven® Histrelin acetate Hyalgan® Ilaris® Iluvien® Imfinzi® Immune globulin Inflectra™	ITTED UNDER MEDICAL BI Istodax® Jelmyto™ Jemperli® Kanuma® Keytruda® Keytruda® Kimmtrak® Kystexxa® Kymriah™ Kyprolis® Leqvio® Leqvio® Levoleucovorin (Fusilev®, Khapzory™) Libtayo® Lucentis® Lumoxiti® Lumoxiti® Leuprolide Depot (non-oncology or non-urology only) Lupron Depot-Ped® Lutathera® Luxturna™ Macugen® Margenza™ Marqibo® Mepsevii™ Monjuvi® Monoferric® Mozobil® Mylotarg™ Myobloc® Myozyme®	 Authorized by Health Net Pharmacy Department Coram is Health Net's preferred infusion provider Bevacizumab agents includes Avastin®, Mvasi and Zirabev are preferred Biosimilars to listed drugs require PA. Refer to biosimilar requirements above. Immune globulin examples include: intravenous immunoglobulin (IVIG), Hizentra®, HYQVIA Remicade includes all infliximab products (Inflectra or Renflexis are preferred) Leuprolide Depot examples include Eligard®, Lupron Depot® Rituximab examples include Rituxan®, Ruxience, and Truxima. Ruxience preferred, no PA required for hematology/oncology indications. Trastuzumab agents examples include Herceptin®, Herceptin Hylecta™, Kadcyla®, Kanjinti™, Ogivri™, Ontruzant®, Trazimera™, Herzuma® (Ogivri and Trazimera are the preferred products) 	X	X	X	X

^{*}Subject to prior authorization from the Health Net Community Care PPG.

						nercial	1
				HMO,	Amb. HMO PPGs		EPO, PPO, OOS PPO.
				HSP, POS T1	PPGS	PUS 13	Flex Net
OUTPATIENT PHAR	MACEUTICALS (SUBMITT	ED UNDER MEDICAL BI	ENEFIT), CONTINUED	10011			T ICX IVC
Nexviazyme®	• Rylaze™	• Ultomiris™	Authorized by Health Net Pharmacy	Х	Х	Х	Х
 Nexviazyme® Nplate® Nucala® Nulibry™ Nuzyra® Ocrevus™ Oncaspar® Onpattro™ Opdivo® Opdivalag™ Orencia® Oxlumo™ Ozurdex® Panhematin® Pemfexy™ Pepaxto® Perjeta® Polivy™ 	Rylaze™ Ryplazim® Sandostatin® LAR kit Saphnelo™ Sarclisa® Scenesse® Sculptra® Sensipar® Simponi Aria® Sinuva® Soliris® Somatuline® Depot Sotradecol® Spinraza™ Stelara® Sublocade™ Sustol®	 Ultomiris™ Uplizna® Vabysmo® Vectibix® Ventavis® Vidaza® Viltepso® Vimizim® Viscosupplementation agents Visudyne® Vpriv™ Vyepti™ Vyondys 53® Vyvgart® Xeomin® Xgeva® Xiaflex® 	 Department Coram is Health Net's preferred infusion provider Bevacizumab agents includes Avastin®, Mvasi and Zirabev are preferred Biosimilars to listed drugs require PA. Refer to biosimilar requirements above. Immune globulin examples include: intravenous immunoglobulin (IVIG), Hizentra®, HYQVIA Remicade includes all infliximab products (Inflectra or Renflexis are preferred) Leuprolide Depot examples include Eligard®, Lupron Depot® Rituximab examples include Rituxan®, 	X	X	X	X
Poteligeo® Prevymis™ Probuphine® Prolastin® Prolastin® Provenge® Radicava™ Radiesse® Remicade® Remodulin® Renflexis™ Retisert® Revcovi™ Rituxan Hycela™ Rituximab agents Ruconest® Rybrevant™	 Susvimo™ Synagis® Synojoynt™ Synribo® Tecartus™ Tecentriq® Tepezza® Testopel® Tezspire® Tivdak™ Trastuzumab agents Triluron™ Triptodur® Trivisc® Trodelvy™ Trogarzo™ Tysabri® 	 Xipere® Xolair® Yervoy® Yescarta™ Yutiq™ Zaltrap® Zemaira® Zemdri™ Zepzelca™ Zilretta™ Zinplava™ Zoladex® (no PA oncology/urology) Zolgensma® Zulresso™ Zynlonta® 	Ruxience, and Truxima. Ruxience preferred, no PA required for hematology/oncology indications. • Trastuzumab agents examples include Herceptin®, Herceptin Hylecta™, Kadcyla®, Kanjinti™, Ogivri™, Ontruzant®, Trazimera™, Herzuma® (Ogivri and Trazimera are the preferred products)				

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Prior Authorization Contacts

If members have questions regarding the PA list or requirements, refer to the member services number listed on their identification card. Listed below are contact numbers for requesting prior authorization. Also included is contact information for commonly requested Health Net departments and Health Net preferred providers that may receive PA requests. Requests should be submitted to Health Net via fax. The Health Net Request for Prior Authorization form must be completed in its entirety and include sufficient clinical information or notes to support medical necessity for services that are requested.

		Commercial				
		HMO, HSP, POS T1, EPO		POS T1, POS T2, POS T3	PPO, Flex Net	OOS PPO
CONTACTS						
Prior authorization request	800-977-7282; fax: 800-793-4473 Online submission: provider.healthnet.com • Employer group HMO, PPO, EPO • Point of Service (POS)	Х	Х	X	Х	Х
	Fax: 844-694-9165 Online submission: provider.healthnetcalifornia.com IFP HMO IFP HSP PPO Individual and Family IFP PPO IFP EPO	Х			х	
Hospital Notification Unit/post stabilization notification for non-participating facilities	800-995-7890	X	X	X		
Hospital Notification Unit	800-995-7890; fax: 800-676-7969 • Employer group HMO, PPO, EPO • Point of Service (POS)	Х	Х	Х	Х	Х
	Fax: 844-760-8992 IFP Ambetter HMO IFP HSP PPO Individual and Family IFP PPO IFP EPO	X			Х	
Health Net Provider Services (for provider status, member eligibility and benefits, member EOC/COI inquiry)	provider.healthnet.com; 800-641-7761 email: provider_services@healthnet.com	Х	X	Х	Х	Х

^{*}Subject to prior authorization from the Health Net Community Care PPG.

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			C	ommercial		
		HMO, HSP, POS T1, EPO		POS T1, POS T2, POS T3	PPO, Flex Net	OOS PPO
CONTACTS						
MHN (behavioral health provider)	888-426-0030	Х	Х	X	Х	Х
eviCore healthcare	Sleep studies (Does not apply to EPO, PPO, Flex Net): 888-693-3211; fax: 888-693-3210 www.medsolutionsonline.com Radiation therapy: 888-693-3211 (faxed requests not accepted) or www.carecorenational.com	Х			Х	Х
National Imaging Associates, Inc. (NIA) (for advanced imaging requests)	800-424-4802 Online submission: www.radMD.com	X	X	X	X	X
Health Net Pharmacy Department	800-548-5524; fax: 866-399-0929	X	Х	Х	Х	Х
Apria Healthcare (CPAP and BiPAP)	800-277-4288	X	Х	Х	X	Х
AcariaHealth (preferred hemophilia provider)	844-538-4661 fax: 844-750-0827	Х	Х	Х	Х	Х
Coram Specialty Infusion Services (preferred home infusion provider)	877-328-5724; fax: 866-776-6815	Х	Х	Х	Х	Х
American Specialty Health Plans, Inc. (ASH Plans)	800-972-4226 www.ashlink.com	X	X	X		
Transplant Team	fax: 833-769-1142	X	X	X	X	X
TurningPoint Healthcare Solutions, LLC	855-332-5898 fax: 949-774-2254 www.myturningpoint-healthcare.com. email: centenecaum@turningpoint- healthcare.com	X		X	X	X

¹ Direct Network refers to Health Net's directly contracting network for HMO, Ambetter HMO, HSP and POS Tier 1 products.

² Not required for any services provided to Stanford students at Stanford Hospital and Clinics, Lucille Salter Packard Children's Hospital and Clinics, Lucille Packard Children's Hospital Medical Group, and University Healthcare Alliance (formerly Menlo Clinic). Radiology services listed that are performed at other locations are authorized by Health Net.

³ For Stanford dependents, authorizations must be sent to Health Net.