

Medi-Cal Member Instructions for Post-Emergency Room Care

Dear Medi-Cal Member:

You or your child has completed a medical screening examination at this emergency department. If it has been determined that you or your child's medical condition does not need immediate emergency treatment in this emergency department, you should call your primary care physician (PCP) for further instructions.

Your PCP, or the doctor on call for your PCP, is available to direct your present or follow-up care needs. Your PCP's name and telephone number are on the front of your Plan's member identification card.

If you cannot reach your PCP or the doctor on call for your PCP, call your Plan's Member Services Department, available 24 hours per day to assist you. This telephone number is on the back of your Plan's identification card.