

# PROVIDER Update



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## New CHPIV Logo for Medi-Cal Line of Business

### Refreshed logo distinguishes Medi-Cal and D-SNP programs

Community Health Plan of Imperial Valley (CHPIV) has introduced a refreshed logo exclusively for its **Medi-Cal** line of business. This update helps clearly differentiate the CHPIV **Medi-Cal** and **Dual Special Needs Plan (D-SNP)** programs.

#### Updates to communications and materials starting February 16, 2026

Beginning **February 16, 2026**, provider communications and materials—such as **guides, toolkits, flyers, forms and other resources**—will begin featuring the new CHPIV Medi-Cal logo.

As we work through the rebrand across communication templates and materials, you may still see materials that include the **previous logo**. These materials **remain accurate and acceptable for use**.

Over the coming months, CHPIV communications and collateral will be updated in phases as we transition all CHPIV Medi-Cal materials to the refreshed logo.

#### New logo example

Below is the **new CHPIV Medi-Cal logo**.



#### Updated member ID cards

The **2026 CHPIV Medi-Cal ID cards** now feature the new logo. Visit [Identification card \(Medi-Cal Community Health Plan of Imperial Valley\) \(PDF\)](#) at <https://bit.ly/chpividcard> to view or download a copy of the updated ID card.

For questions about this logo change, contact **Community Health Plan of Imperial Valley at 833-236-4141**.

#### THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians and Practitioners
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports (CS) Providers
- Enhanced Care Management (ECM) Providers
- Behavioral Health Providers

#### PROVIDER SERVICES

CHPIV Medi-Cal (including ECM and CS providers) – 833-236-4141

Behavioral health providers – 844-966-0298

#### PROVIDER PORTAL

[provider.healthnetcalifornia.com](http://provider.healthnetcalifornia.com)

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV members. \*Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.

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