

Behavioral Health Provider Operations Manual – Digital Edition Launching January 15, 2026

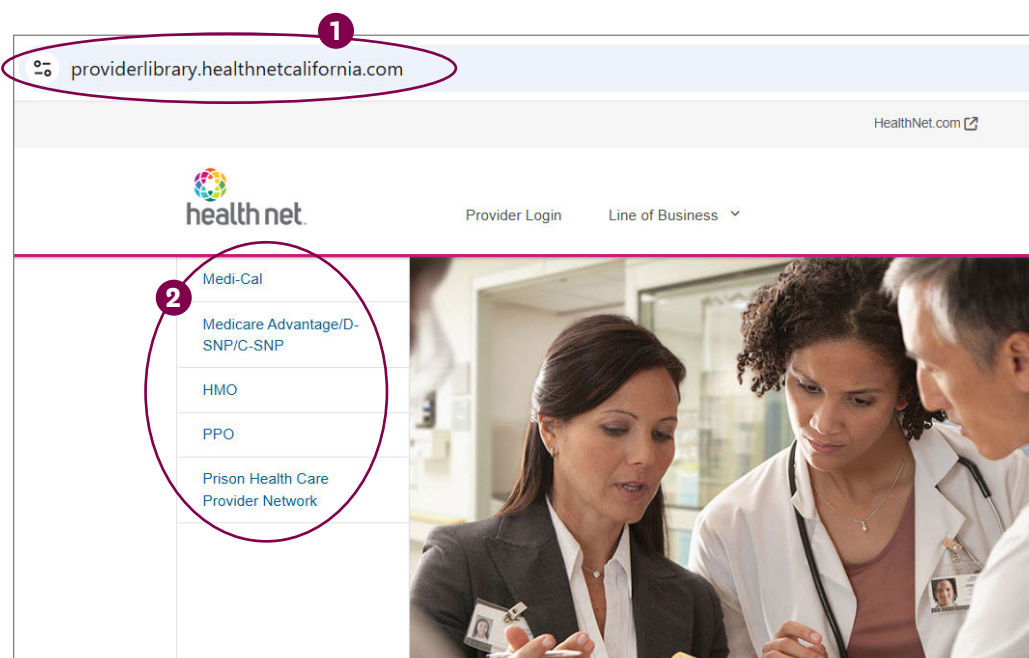
INSTANT ACCESS, REAL-TIME UPDATES AND EASY NAVIGATION

We've upgraded the Behavioral Health Provider Operations Manual from a static PDF to a digital online format, giving you:

- **Standardization:** The manual now follows the same format as other lines of business, creating a consistent and streamlined experience.
- **Real-time access:** Instantly view the latest version—no more waiting for updates.
- **Timely updates:** Changes are made quickly and efficiently, eliminating delays.

How to access the manual

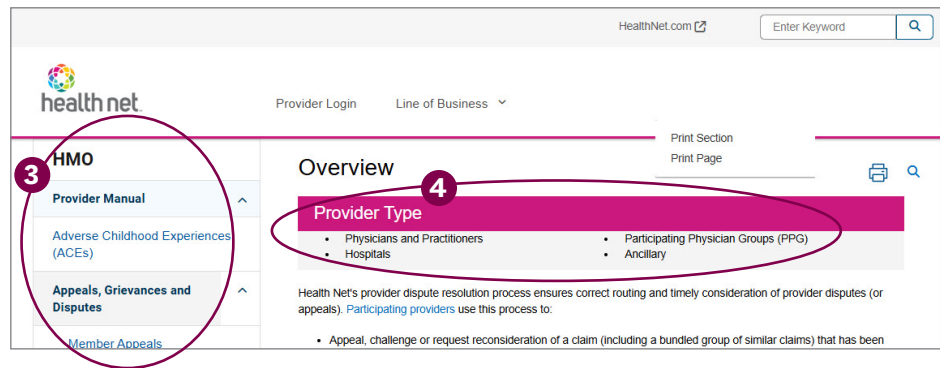
- 1 Go to providerlibrary.healthnetcalifornia.com.
- 2 **Select** your line of business from the left navigation bar.



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Navigate with ease

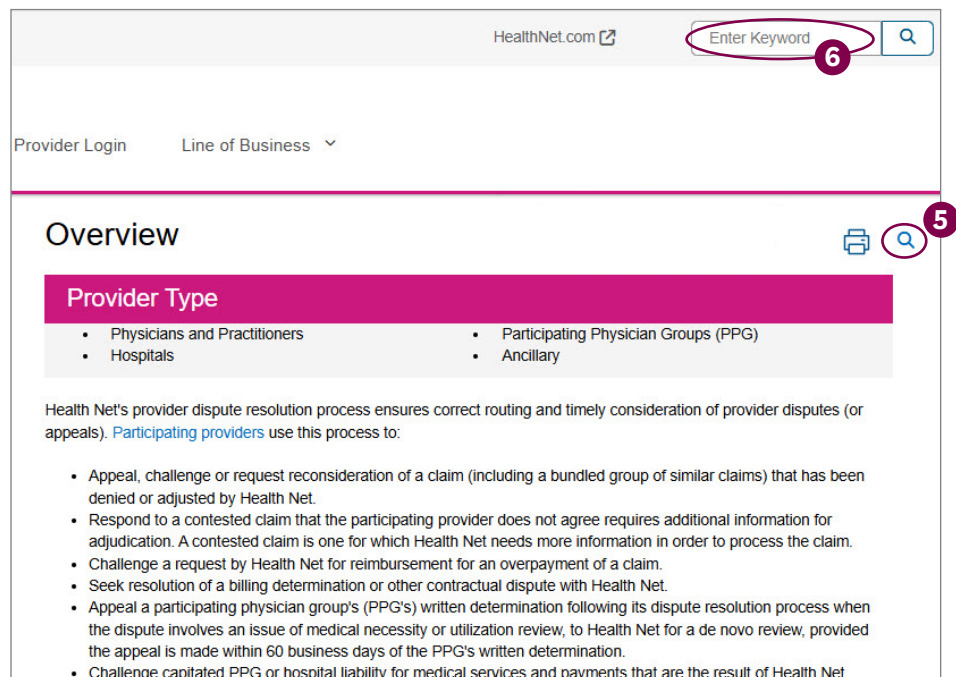
- 3 Use the left-hand navigation bar to jump to the topic you need.
- 4 Check the Provider Type section to confirm the information applies to your provider type.



Find what you need fast

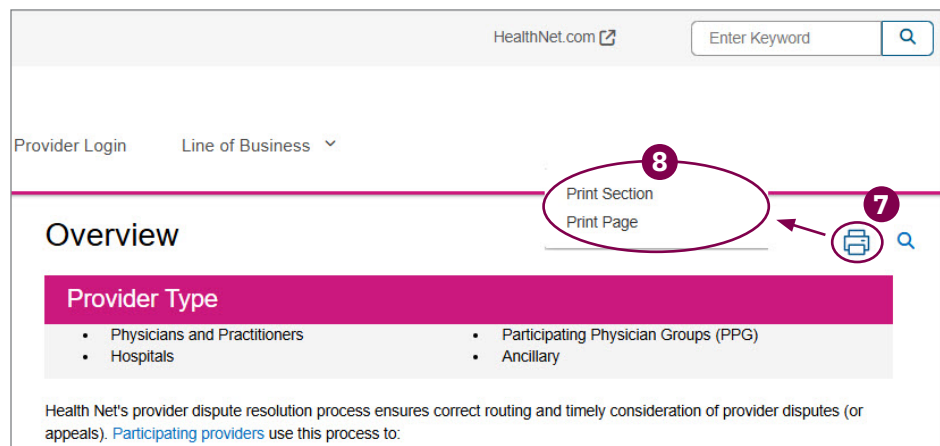
- 5 Use the search tool (magnifying glass at the top right) to find topics or sections in the Provider Library (excluding Provider Updates and Notices).
- 6 For Updates and Notices use the search bar at the very top right. Enter keywords, phrases or the provider communication material number (i.e., 26-003).

Results will include content from the Provider Library for the specific line of business selected.



Print your way

- 7 Print the entire manual, specific sections or individual pages from the left navigation bar.
 - 8 Use the Print function at the top right to select "Print Section" or "Print Page."
- Create PDFs or paper copies as needed.



Questions?

Contact the Provider Communications Department via email at provider.communications@healthnet.com.