

PROVIDER Update



CONTRACTUAL | JANUARY 21, 2026 | UPDATE 26-051 | 2 PAGES

Complete Mandatory Biennial Medi-Cal Compliance Training

Training and attestation due March 27, 2026

To meet Medi-Cal contract requirements and maintain state compliance, all providers must complete biennial (every other year) compliance training—even if you’ve recently completed onboarding training.

This ensures continued alignment with regulatory standards and supports high-quality patient care.

This training is unique to Health Net* and must be completed.

Training deadline

You must complete the training and submit your attestation by March 27, 2026.

Training format options

- Self-paced PDF (Training Guide), or
- On-demand webinar (Training Video)

How to access the training

- Relias system (recommended for physicians, practitioners and other providers who have an existing Relias Health Net account): bit.ly/ToReliasLogon. If you do not have a Relias account, click the link below to access the training via our website.
- Training website: bit.ly/BiennialTraining.
 - 1 Scroll down to the bottom of the page.
 - 2 Look for New and Ongoing Provider Training (see sample screenshot on page 2):

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians and Practitioners
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports (CS) Providers
- Enhanced Care Management (ECM) Providers
- Behavioral Health Providers

PROVIDER SERVICES

CHPIV Medi-Cal
(including ECM and CS providers) –
833-236-4141




Behavioral health providers –
844-966-0298

PROVIDER PORTAL

provider.healthnetcalifornia.com

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV members. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.

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<p>New and Ongoing Provider Training</p>	<p>Medi-Cal</p>	<p>The training deck is a high-level overview of the Plan's policies, procedures, contacts and other important information. The deck helps physicians and other providers learn how to navigate Plan resources and tools.</p>	<p>At the time of contracting and every two years thereafter</p>	<p>Training Guide:</p> <ul style="list-style-type: none"> ● Health Net New and Ongoing Provider Training Module 2026 (PDF) ● CalViva Health New and Ongoing Provider Training Module 2026 (PDF) ● CHPIV New and Ongoing Provider Training Module 2026 (PDF) <p>Training Video:</p> <ul style="list-style-type: none"> ● Health Net New and Ongoing Provider Training Module 2026 (recording)  ● CalViva Health New and Ongoing Provider Training Module 2026 (recording)  ● CHPIV New and Ongoing Provider Training Module 2026 (recording) 
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- Select CHPIV PDF training module, or
- Select CHPIV video training module.

Don't forget the attestation

At the end of the training, you'll be prompted to complete an attestation form. All fields on the form are required, including your **full name** and **10-digit, individually credentialed National Provider Identification (NPI)** (not your group NPI). Remain compliant and ensure you enter the necessary information.

Thank you!

We realize how busy you are. Thank you for your prompt attention to this important requirement.

Need help? Contact us

For questions or assistance about the training or attestation, please contact the Health Net Training Team at PartnersInPerformance@healthnet.com. If you have questions regarding any other information contained in this update, contact the Provider Services Center as listed in the right-hand column of page 1.