

# A Better Provider Experience on Healthnet.com

REDESIGNED FOR SIMPLICITY, SPEED AND SEAMLESS SUPPORT

We're redesigning the public provider page on Healthnet.com ([provider.healthnet.com](http://provider.healthnet.com)) to make it easier for you to find what you need – quickly and with less effort. The new design is built to improve efficiency and your experience when working with us.

## What's new?

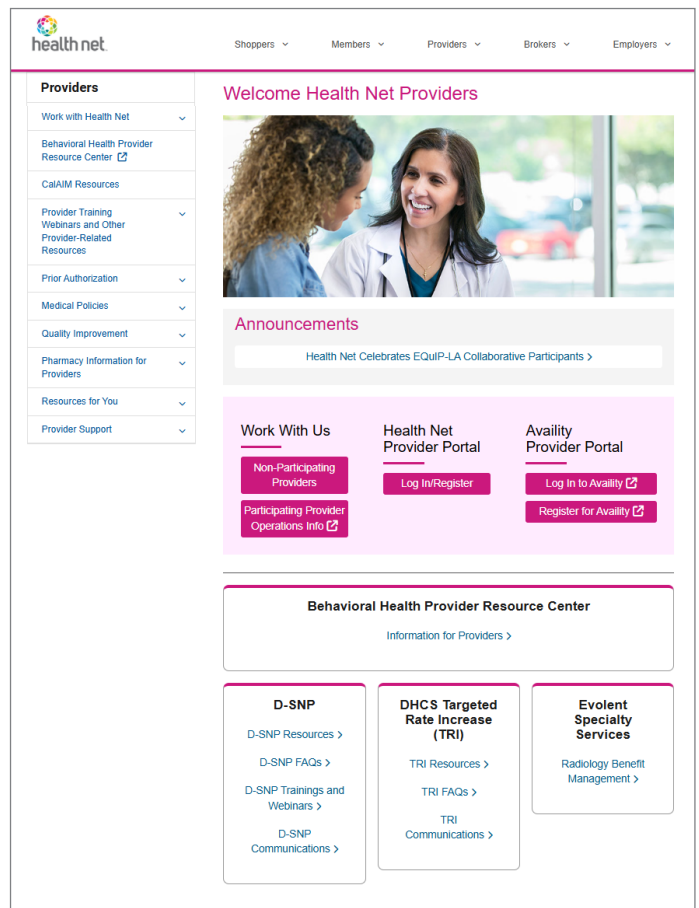
- **Streamlined layout** – Tools and resources now organized for faster access.
- **Left-hand navigation menu** – Main topics and subtopics are grouped for quicker browsing.
- **Drop-down menu under the “Provider” tab** – Jump directly to key topics with fewer clicks.
- **Enhanced homepage** – Important announcements and helpful links are front and center when you land on the page.

## When is it launching?

**Launch date:** September 12, 2025

## What you need to know

- **No action required** – The updated page will go live automatically. No need to bookmark new URLs.
- **Same tools, better experience** – Everything you use today will still be available, just easier to find.
- **Designed with you in mind** – The new layout reflects provider feedback and is designed to make your interactions with us smoother and more efficient.



## Questions?

For any questions about the redesigned provider page, please contact the PHCPN Provider Services Center by email at [prisonnetworksupport@healthnet.com](mailto:prisonnetworksupport@healthnet.com), or by phone at **877-899-0561**.

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