

A Better Provider Experience on Healthnet.com

REDESIGNED FOR SIMPLICITY, SPEED AND SEAMLESS SUPPORT

We're redesigning the public provider page on Healthnet.com (provider.healthnet.com) to make it easier for you to find what you need – quickly and with less effort. The new design is built to improve efficiency and your experience when working with us.

What's new?

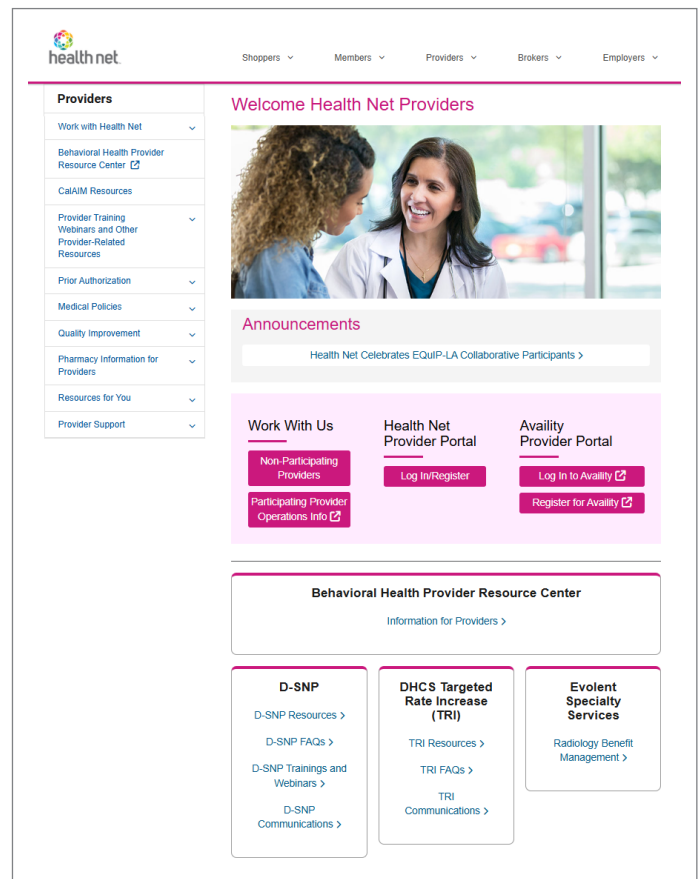
- **Streamlined layout** – Tools and resources now organized for faster access.
- **Left-hand navigation menu** – Main topics and subtopics are grouped for quicker browsing.
- **Drop-down menu under the “Provider” tab** – Jump directly to key topics with fewer clicks.
- **Enhanced homepage** – Important announcements and helpful links are front and center when you land on the page.

When is it launching?

Launch date: September 12, 2025

What you need to know

- **No action required** – The updated page will go live automatically. No need to bookmark new URLs.
- **Same tools, better experience** – Everything you use today will still be available, just easier to find.
- **Designed with you in mind** – The new layout reflects provider feedback and is designed to make your interactions with us smoother and more efficient.



Questions?

Contact the applicable Health Net Provider Services Center at:

- IFP Ambetter PPO – **844-463-8188**
- IFP Ambetter HMO – **888-926-2164**
- Employer Group HMO, POS & PPO – **800-641-7761**
- Medi-Cal – **800-675-6110**
- Behavioral Health Providers – **844-966-0298**

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