

# Streamline Your Provider Search: New Find a Provider Tool Launches September 17

WE'LL HELP YOU TRANSITION SMOOTHLY —  
CHECK OUT THE TRAINING RESOURCES TODAY.

As a reminder, the new Find a Provider tool launches **September 17, 2025**. This enhanced, unified platform is designed to deliver a more reliable, customizable and user-friendly provider search experience.

## Training resources

To help you and your staff prepare, we've created a brief video training session that walks through the new tool's features and functionalities.

Access the video training any time at: [healthnet.com/providertrainings](https://healthnet.com/providertrainings) > Operational, Administrative and Value-Added Provider Trainings > **Find a Provider Training** or go directly to <https://rebrand.ly/HNFAP>.

We encourage you to explore the training at your earliest convenience to ensure a smooth transition.

## Need help? We're here for you

For questions or support, feel free to reach out to the appropriate contact below:

- **Video training only:** Email Health Net Provider Relations at [PartnersInPerformance@healthnet.com](mailto:PartnersInPerformance@healthnet.com).
- **Transition support:** Call the applicable Health Net Provider Services Center at:
  - **Individual & Employer Group Plans:** 800-929-9224
  - **Medicare Supplement Plans:** 800-641-7761
  - **Behavioral Health Providers:** 844-966-0298



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