

# Streamline Your Provider Search: New Find a Provider Tool Launches September 17

**WE’LL HELP YOU TRANSITION SMOOTHLY —  
CHECK OUT THE TRAINING RESOURCES TODAY.**

As a reminder, the new Find a Provider tool launches **September 17, 2025**. This enhanced, unified platform is designed to deliver a more reliable, customizable and user-friendly provider search experience.

## Training resources

To help you and your staff prepare, we’ve created a brief video training session that walks through the new tool’s features and functionalities.

Access the video training any time at: [healthnet.com/providertrainings](https://healthnet.com/providertrainings) > Operational, Administrative and Value-Added Provider Trainings > **Find a Provider Training** or go directly to <https://rebrand.ly/HNFAP>.

We encourage you to explore the training at your earliest convenience to ensure a smooth transition.

## Need help? We’re here for you

For questions or support, feel free to reach out to the appropriate contact below:

- **Video training only:** Email Health Net Provider Relations at [PartnersInPerformance@healthnet.com](mailto:PartnersInPerformance@healthnet.com).
- **Transition support:** Call the applicable Health Net Provider Services Center at:



**SCAN ME**

Line of business	Phone number	Email address
IFP Ambetter PPO	844-463-8188	provider_services@healthnet.com
IFP Ambetter HMO	888-926-2164	
Health Net Employer Group HMO, POS & PPO	800-641-7761	
Medi-Cal	800-675-6110	N/A
Behavioral Health Providers	844-966-0298	N/A

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