

Introducing the New Find a Provider Tool

LAUNCHING SEPTEMBER 17, 2025 – SIMPLIFIES YOUR SEARCH FOR IN-NETWORK PROVIDERS

Why the transition to the new Find a Provider?

This transition is designed to give providers and members a unified and seamless experience across all lines of business. The new Find a Provider platform is a comprehensive solution focused on:

- **Easier navigation:** A more streamlined and consistent experience, addressing provider and member needs.
- **Improved features:** Effortlessly locate in-network providers by plan, specialty and location.
- **Enhanced user experience:** Strengthens functionality to ensure choosing the right provider is quick and easy.

Key advantages of the new Find a Provider tool

- **Faster and smarter searches:** Saves time with enhanced accuracy across all lines of business.
- **Reduced support issues:** Improves digital engagement and reduces the need for technical help.
- **Better access to care:** Provides a smoother process that enhances satisfaction for you and our members.

Questions?

If you have questions regarding this transition, contact the Provider Services Center at 800-929-9224 for Individual and Employer Group Plans, or 800-641-7761 for Medicare Supplement plans. Behavioral health providers can call 844-966-0298.



Training and Support

To ensure a seamless transition, we'll be rolling out convenient video training sessions to help you and your staff get familiar with the new platform. Be on the lookout for details as we approach the launch date.

Stay tuned for more updates and get ready to explore the all-new Find a Provider experience – **Coming soon!**