

We want to know **WHAT'S IMPORTANT TO YOU**



ANNUAL PROVIDER SATISFACTION SURVEY COMING IN MAY 2025

Dear Physicians and Other Providers,

You may be randomly selected to participate in our annual Provider Satisfaction Survey. This year's survey will launch to providers in May 2025. You will receive the survey from our vendor partner Qualtrics via mail or email.

This survey will help us make meaningful improvements in how you interact and do business with us. Your feedback is critical to making sure we address the issues that are most important to you. We hope you will take a few minutes to tell us about your experience so that we can improve in the future.

If you have any questions about the survey, or any aspect of your business with us, please contact us at Access.Availability.PNM@centene.com.

Sincerely,

Health Net* and Community Health Plan of Imperial Valley

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV patients. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.