



We want to know **WHAT'S IMPORTANT TO YOU**



ANNUAL PROVIDER SATISFACTION SURVEY COMING IN MAY 2025

Dear Physicians and Other Providers,

You may be randomly selected to participate in our annual Provider Satisfaction Survey. This year's survey will launch to providers in May 2025. You will receive the survey from our vendor partner Qualtrics via mail or email.

This survey will help us make meaningful improvements in how you interact and do business with us. Your feedback is critical to making sure we address the issues that are most important to you. We hope you will take a few minutes to tell us about your experience so that we can improve in the future.

If you have any questions about the survey, or any aspect of your business with us, please contact us at Access.Availability.PNM@centene.com.

Sincerely,

Health Net* and CalViva Health

CalViva Health is a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.