

Save the Date SUMMER 2024

PROVIDER SATISFACTION SURVEY



Last year Health Net*, on behalf of Community Health Plan of Imperial Valley, made key improvements in the following areas:

- Network/coordination of care
- Health plan call center service staff
- Provider relations

Our **annual provider satisfaction survey** will launch later this summer and we hope you'll take a moment to share your feedback.

This survey serves as the foundation for key improvement initiatives that we undertake each year, and your feedback is critical to making sure we address the issues that are important to you.

We look forward to learning about how we can continue to improve your experience in doing business with us.

Please look for our survey in the coming weeks.

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV patients. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.