

# Watch New Online Training About Clinical Care Metrics and Patient Experience

**Impact member care with on-demand, no-cost training found in the Provider Library or use a smart device**

*Health Net, on behalf of CalViva Health, and Centene's Behavioral Health Team have partnered to offer several microlearning courses. The courses are designed to enhance provider knowledge about clinical care metrics that may directly impact the member's care and experience.*



## Learn something new in only 7 minutes

Each of the micro courses range from 7 to 20 minutes. They give a broad overview of a selected topic that includes behavioral health, cultural humility and member experience.

## Microlearning topics available to you

There are 11 courses to choose. Select a course, then select **Register Now** to proceed.

- [Antidepressant Medication Management and Antipsychotic Medication Adherence: Optimizing the AMM and SAA HEDIS® Measures](#)
- [Cultural Competency Part 1: An Overview of Cultural Humility](#)
- [Cultural Competency Part 2: Working with Immigrant and Refugee Populations](#)
- [Enhancing Member Experience with Behavioral Health Care Services: Experience of Care and Health Outcomes \(ECHO\) Survey](#)
- [Follow-Up Care After a Hospital or Emergency Department Visit for Mental Illness: Optimizing the FUH and FUM HEDIS® Measures](#)



**Use any mobile smart device**

Pre-recorded clinical trainings are available on [UMU.com](http://UMU.com) – an elearning platform founded on science. Learn how to use UMU at [bit.ly/IntrotoUMU](http://bit.ly/IntrotoUMU).

To register on UMU, enter [j11599.umu.com](http://j11599.umu.com) in a browser or scan the QR code below:



## Microlearning topics available to you, *continued*

- [Follow-Up for Children Prescribed Medication for ADHD and the Use of Psychosocial Care for Child/Adolescents Prescribed Antipsychotic Medications HEDIS® Measures](#)
- [Initiation and Engagement, Follow-Up After Emergency Department or High Intensity Care for Substance Use Disorders: Optimizing the IET, FUA, and FUI HEDIS® Measures](#)
- [OARS: A Motivational Interviewing Technique for Active Listening](#)
- [Psychotropic Medications \(adapted from Centene Advanced Behavioral Health\)](#)
- [Strategies to Improve Cardiovascular, Diabetes, and Metabolic Monitoring: APM, SSD, SMC, and SMD HEDIS® Measures](#)

## Access training online

The micro courses are available in the Provider Library.

1. Go to [providerlibrary.healthnetcalifornia.com](http://providerlibrary.healthnetcalifornia.com).
2. Select *Medi-Cal*.
3. Select *Education, Training and Other Materials*.

The courses are listed at the top under *Microlearnings*.



Continuing education credits are not available for these courses.