Provider Access Guide: Availity and Health Net Provider Portals + Website

QUICK TOOLS. SMART SOLUTIONS. BETTER CARE.
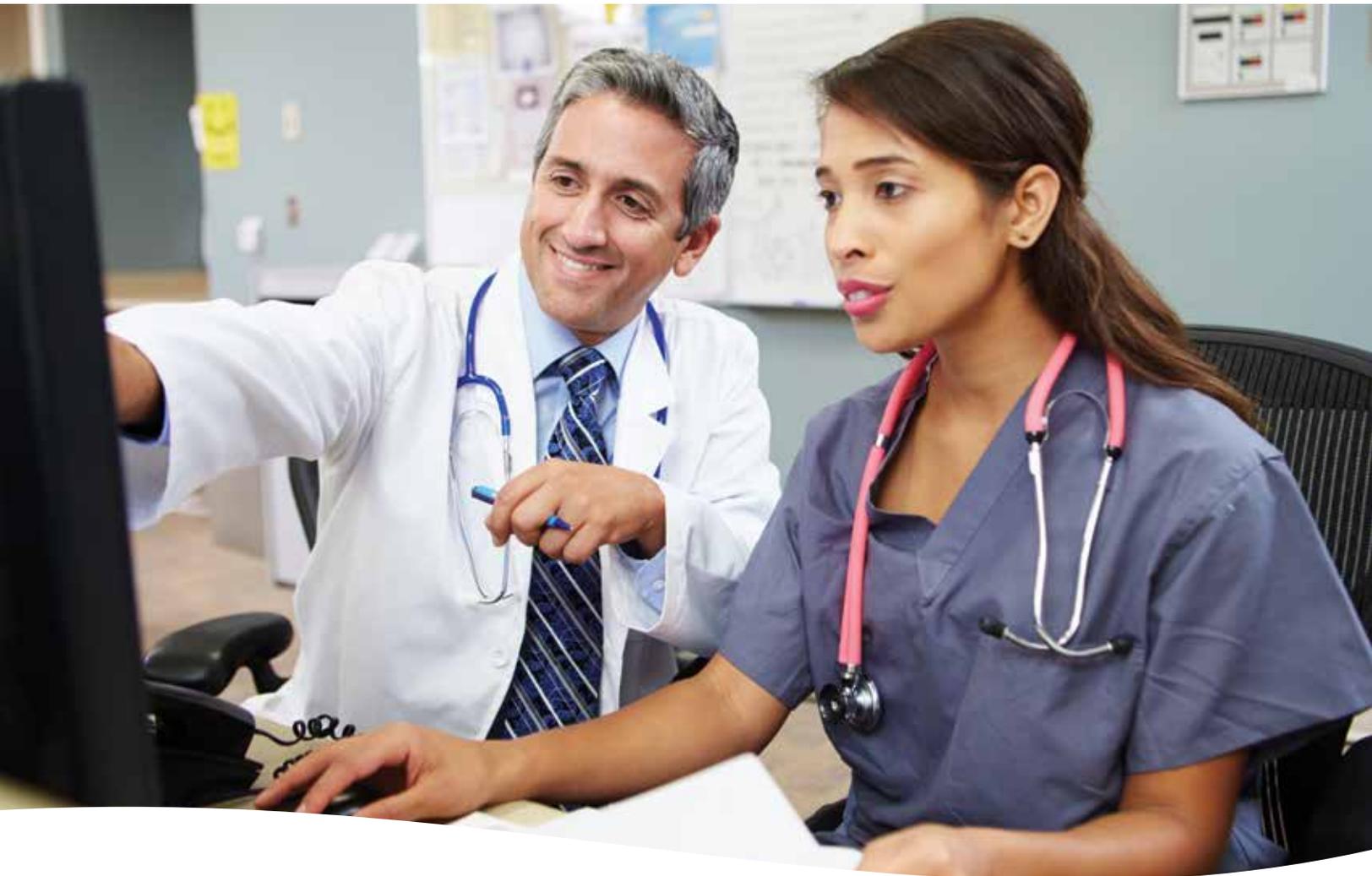
Your Gateway to Faster Workflows, Streamlined Operations and Better Patient Care

Why these tools matter

- **Simplify your day:** Check eligibility, submit claims and manage authorizations—all in one place.
- **Stay informed:** Access resources, updates and training to keep your practice running smoothly.
- **Focus on care:** Spend less time on administrative functions and more time with patients.

Availity Essentials™ Provider Portal

Your provider portal for managing multiple health plans, including Health Net*.

Top features

Availity portal feature	How this supports you
Verify eligibility and benefits	Instant coverage check
Claims management	Submit, track and correct claims
Remittance tools	View electronic remittance advice or 835 data
Follow-up alerts	Admission and discharge notification

Register for Availity Essentials

Getting started is simple:

1. Go to **https://bit.ly/Availity-Registration.**

2. Select **Get Started.**

3. Follow the prompts until registration is complete.

Important: Your provider organization's designated administrator must complete the registration. This person has legal authority to sign agreements.

Need help?

Availity Client Services: **800-282-4548**
Hours: Monday–Friday, 5 a.m.–5 p.m. Pacific time

Health Net Provider Portal

Secure access to Health Net-specific tools and resources.

Top features

Health Net portal feature	How this supports you
Verify eligibility and benefits	Instant coverage check
Cost share and Schedule of Benefits	Deductibles, copays, out-of-pocket maximums and covered services

Register for Health Net

It is easy to get started:

1. Go to **provider.healthnetcalifornia.com.**

2. Choose **Create New Account** and follow the prompts.

Need help?

Health Net Support: **866-458-1047**
Hours: Monday–Friday, 8 a.m.–5:30 p.m. Pacific time
Or use **secure portal messaging** for assistance.

Health Net Provider Website

Explore resources on healthnet.com before you log in.

- **Behavioral Health Provider Resource Center** – Key contacts, clinical documents and training materials for behavioral health providers.
- **CalAIM Resources** – Latest guides, forms and tools to help you navigate the CalAIM program.
- **Provider-Related Resources** – Access provider education sessions, recorded webinars, onboarding materials and the Provider Library.
- **Prior Authorization** – Lists of services, procedures and equipment that require prior authorization, prior authorization request forms, and online validation tools.
- **Medical Policies** – Evidence-based medical policies used to administer plan benefits and help determine medical necessity.
- **Quality Improvement** – Current best practices, tools and resources to improve member access to care.
- **Pharmacy Information for Providers** – Drug lists, including Medi-Cal Rx details.