

No-Cost Interpreter Services Available 24/7 for Your Patients

Your patients can access no-cost interpreter services at any time, day or night. 800-929-9224.

Phone interpreters are available in over 150 languages for immediate needs.

Request in-person or video interpreters a minimum of five business days before the appointment during regular business hours. Allow 10 business days for in-person sign language interpreter requests.

When asking for an interpreter, tell us:

<p>The member's Plan identification (ID) number</p>	<p>The appointment date, time and place</p>	<p>Language needed</p>



Ask for no-cost interpreter services to help you effectively communicate with your patients.

Please allow for a phone interpreter if that is the only interpreter available for the language, date and time of the appointment.

To request interpreter services for members, contact the Provider Services Center:

Phone number	Hours of availability
800-929-9224	Monday through Friday, 8 a.m. to 5 p.m., Pacific time (not available for after hours)

Behavioral Health providers can request interpreter services for members by contacting the number below:

Phone number	Hours of availability
800-647-7526	Monday through Friday, 8 a.m. to 5 p.m., Pacific time (not available for after hours)

For office use only. Do NOT post in a patient area.

Some phone numbers listed here are for provider use only. Members may contact the number listed on the back of their ID card for member services.

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