

# Find Local Resources Your Patients Need

USE COMMUNITY CONNECT TO HELP LINK PEOPLE WITH NO-COST OR LOW-COST SERVICES TO PROMOTE GOOD HEALTH

*Community Health Plan of Imperial Valley Community Connect, in partnership with findhelp, offers the largest online search and referral platform in the United States*

Results are customized for the communities that you and your health care staff service and for where members live. Findhelp will maintain and continue to update the Community Health Plan of Imperial Valley Community Connect site program listings.



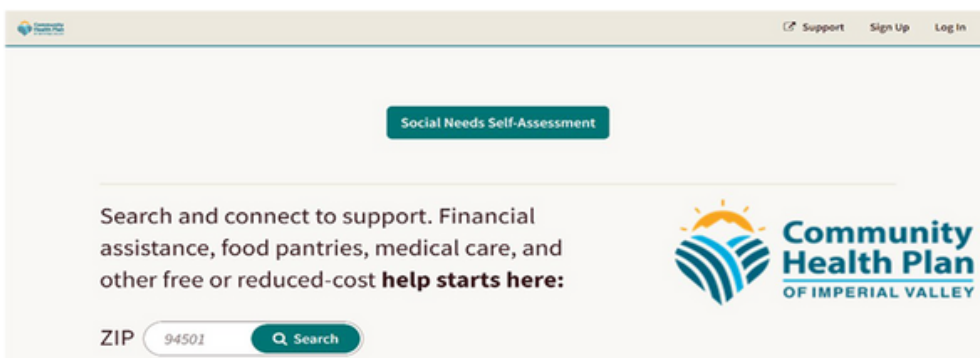
## Search Community Health Plan of Imperial Valley Community Connect in three easy steps!

Find local services and businesses, such as medical care, food, housing, transit and more – all in one place.

- 1 Go to [findhelp.chpiv.com](http://findhelp.chpiv.com).
- 2 Complete a Social Needs Self-Assessment.
- 3 Enter a ZIP Code and click *Search*.

Findhelp – California Advancing and Innovating Medi-Cal (CalAIM) Program.

Search for Community Supports providers contracted to give pre-approved, medically appropriate services to eligible Medi-Cal members. Go to [bit.ly/HN-CHPIV\\_CS-ECMReferral](http://bit.ly/HN-CHPIV_CS-ECMReferral), enter a ZIP Code and click *Search*.



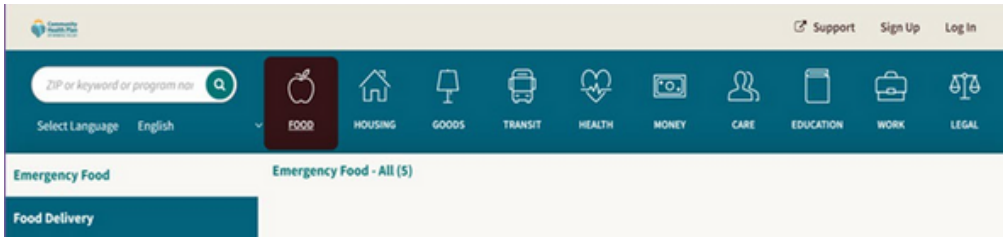
(continued)

## Narrow down search results by topic

Choose one of 10 topics. Then select a subtopic which will contain a list of services that vary based on the ZIP Code entered. Plus, results can be viewed in more than 100 languages.

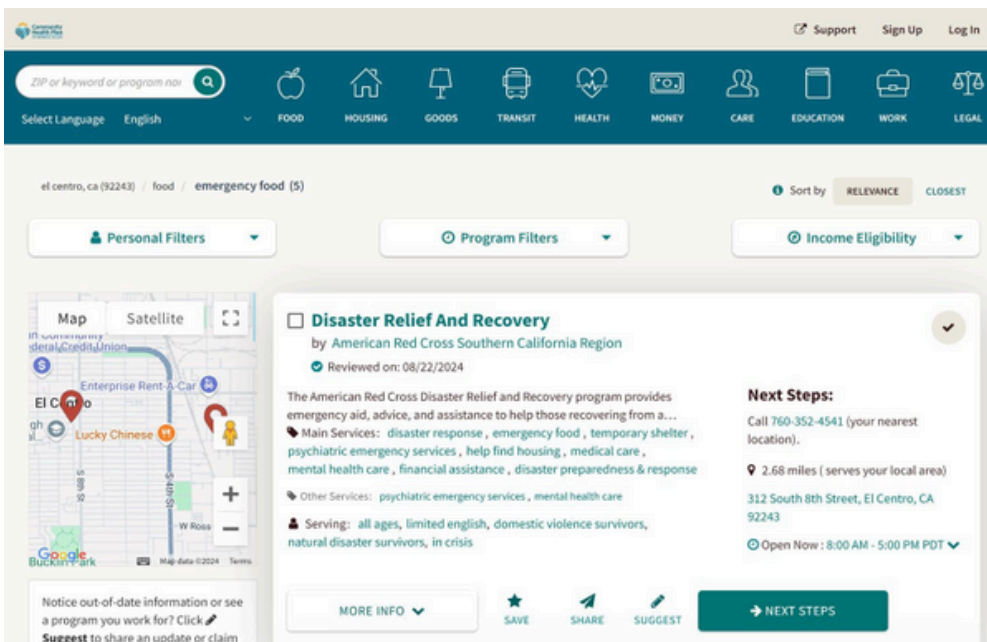


Currently, there are more than **20,000** unique programs available in California to connect members to needed services.



## Check out a real example

The result below shows one from a list of services available for a specific ZIP Code found under **Food, Emergency Food**.



## Once a subtopic is selected:

<b>Sort by</b>	Relevance or closest.
<b>Define results further by</b>	<ul style="list-style-type: none"> <li>• <b>Personal filters</b> (e.g., age group, gender or urgency).</li> <li>• <b>Program filters</b> (e.g., open hours and cost).</li> <li>• <b>Income eligibility</b> based on number of people the household and income each month.</li> </ul>
<b>Detailed information shows</b>	<ul style="list-style-type: none"> <li>• Address.</li> <li>• Description of services</li> <li>• Phone number.</li> <li>• A map and more.</li> <li>• Business hours.</li> </ul>
<b>More Info</b>	Gives a print view for the business or resource.
<b>Share</b>	Send an email or text message about a program.
<b>Suggest</b>	Let us know about incomplete or out-of-date information.

## Confidentiality

You can assure members that their searches are private. We do not contact them or share their information without their consent.