

# Find Your Provider Communications Online!

## AS OF JULY 2021, YOUR MONTHLY PROVIDER UPDATE WILL INCLUDE MORE TYPES OF PROVIDER COMMUNICATIONS OTHER THAN NEWS & ANNOUNCEMENTS

Beginning in June, you can go to the online Provider Library for immediate access to select contractual, regulatory and legislative provider communications. This will help cut down on the volume of provider communications you receive from us by fax, mail or email. It also aligns with the process we follow today for select News & Announcements communications to providers.

### Provider communications fall into four categories

The topics we communicate to providers about are grouped into the types of communications below:

Type	Description	Example
<b>Contractual</b>	Topics referenced in the plan's contract with the provider.	Changes regarding claims processing or eligibility reporting.
<b>Legislative</b>	Topics generated from assembly or senate bills, or other legislation.	New law that requires a new benefit or change to an existing benefit for members.
<b>Regulatory</b>	Topics generated by a regulatory entity, such as the Department of Managed Health Care, Department of Health Care Services or Centers for Medicare & Medicaid Services.	An All Plan Letter (APL) that has a direct impact on providers.
<b>News &amp; Announcements</b>	Topics that help providers to conduct business with Health Net* or to provide care to members.	Resources available to providers to help their patients learn about a health condition.

### Monthly provider updates inform you about communications posted online

We will fax, mail or email a provider update each month that notifies you of communications posted in the Provider Library in the preceding month. The update will include:

- Instructions on how to access the communications posted in the library.
- A table that lists communications that have been posted in the library in the prior month, including:
  - The posting date.
  - The material number and title.
  - Type of notice (Contractual, Regulatory, Legislative, or News & Announcements).
  - Applicable audience and counties.
  - A summary of the communication.

(continued)



**We will continue to fax, mail and email certain communications!**

**Not all provider communications can only be posted online. You will continue to receive targeted communications from us by fax, mail and email that:**

- Are time sensitive.
- Require advance notice to providers.
- Must be faxed, mailed or emailed to providers, as required by the provider's contract or a regulatory requirement.

# Go to the Provider Library to view communications online in real time



If you are serving members enrolled in ...	First ...	Then ...
<ul style="list-style-type: none"> <li>Medicare Advantage (individual)</li> <li>Individual &amp; Family Plans (IFP)</li> </ul>	<ol style="list-style-type: none"> <li>Log on to <b>provider.healthnetcalifornia.com</b>.</li> <li>Select <i>Provider Library</i> under Quick Links.</li> </ol> <p><b>OR</b></p> <ol style="list-style-type: none"> <li>Go to <b>providerlibrary.healthnetcalifornia.com</b>.</li> </ol>	<ol style="list-style-type: none"> <li>Select a line of business.</li> <li>Select <i>Update and Letters</i>.</li> <li>Scroll through the postings by material number and title, and select one to view the posting in full.</li> </ol>
<ul style="list-style-type: none"> <li>EnhancedCare PPO (SBG)</li> <li>Employer group HMO, Point of Service (POS), HSP, PPO and EPO</li> <li>Medicare Advantage (employer group)</li> <li>Medi-Cal</li> </ul>	<ol style="list-style-type: none"> <li>Log on to <b>provider.healthnet.com</b>.<sup>1</sup></li> <li>From the home page, scroll to the bottom and select the <i>Provider Library</i> tile.</li> </ol> <p><b>OR</b></p> <ol style="list-style-type: none"> <li>Go to <b>providerlibrary.healthnetcalifornia.com</b>.</li> </ol>	

## Reminder!

While in the Provider Library, you can also access your line of business-specific provider operations manual, forms, department contact information, and more.



## Additional information

If you have questions regarding the posting of provider communications in the Provider Library or how to access them, contact the applicable Health Net Provider Services Center at:

**EnhancedCare PPO (IFP & SBG)**  
844-463-8188

**Health Net Employer Group HMO, POS, HSP, PPO, & EPO**  
800-641-7761

**IFP – CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO**  
888-926-2164

**Medicare (individual & employer group)**  
800-929-9224

**Medi-Cal**  
800-675-6110

## Check the Provider Library often to view communications recently posted

When you select this communication in the Provider Library ... it expands to show you the entire online posting.

**News**  
21-290 New Medications Added to the Prior Authorization Requirements List  
Date: 04/15/21

This information applies to Physicians, Participating Physician Groups (PPGs), Hospitals, and Ancillary providers.  
For Medi-Cal, this information applies to Kern, Los Angeles, Riverside, Sacramento, San Bernardino, San Diego, San Joaquin, Stanislaus, and Tulare counties.

Medications requiring PA Immediately for all products  
The below medications require prior authorization (PA) per new injectable medication HCPCS codes issued by the Centers for Medicare & Medicaid Services on January 1, 2021.

- Blenrep
- Monjay<sup>®</sup>
- Scenese<sup>®</sup>
- Spravato<sup>®</sup>
- Tecartus<sup>™</sup>
- Uplizna<sup>®</sup>
- Viltepso<sup>®</sup>
- Zeposca<sup>™</sup>

The following medications were approved by the U.S. Food and Drug Administration (FDA) and require PA:

MEDICATION	FDA APPROVAL DATE
Oxumo <sup>™</sup> (lumasiran)	November 23, 2020
Breyanz <sup>®</sup> (isocabtagene maraleucel)	February 5, 2021
Evkeeza <sup>™</sup> (evinacumab-dgnb)	February 11, 2021
Nulbry <sup>™</sup> (fostdenopterin)	February 26, 2021

<sup>1</sup>Post-log in content is migrating from provider.healthnet.com to provider.healthnetcalifornia.com on June 17, 2021.

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