

# Find Local Resources Your Patients Need

USE HEALTH NET COMMUNITY CONNECT TO HELP LINK PEOPLE WITH NO-COST OR LOW-COST SERVICES TO PROMOTE GOOD HEALTH

*Wellcare By Health Net (Health Net\*) created Community Connect through a partnership with findhelp (formerly known as Aunt Bertha) to offer the largest online search and referral platform in the United States.*

It provides results that are customized for the communities you and your health care staff serve or in which members live. Findhelp will maintain and update the Health Net Community Connect site program listings.

## Search Health Net Community Connect in three easy steps!

Find local services and businesses, such as medical care, food, housing, transit and more – all in one place.



- 1 Go to <https://healthnet.findhelp.com>.
- 2 Complete a Social Needs Self-Assessment.
- 3 Enter a ZIP Code and click *Search*.

A screenshot of the Health Net Community Connect website. At the top left is the 'healthnet' logo. At the top right are links for 'Support', 'Sign Up', and 'Log In'. In the center, there is a green button labeled 'Social Needs Self-Assessment'. Below this, the text reads: 'Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here:'. At the bottom left, there is a search bar with 'ZIP' and the number '95134' entered, and a green 'Search' button. At the bottom right is the 'health net' logo.

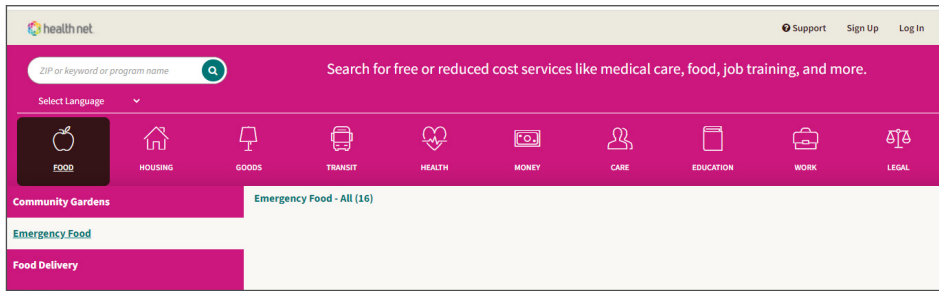
(continued)

## Narrow down search results by topic

Choose one of 10 topics. Then select a subtopic which will contain a list of services that vary based on the ZIP Code entered. Plus, results can be viewed in more than 100 languages.

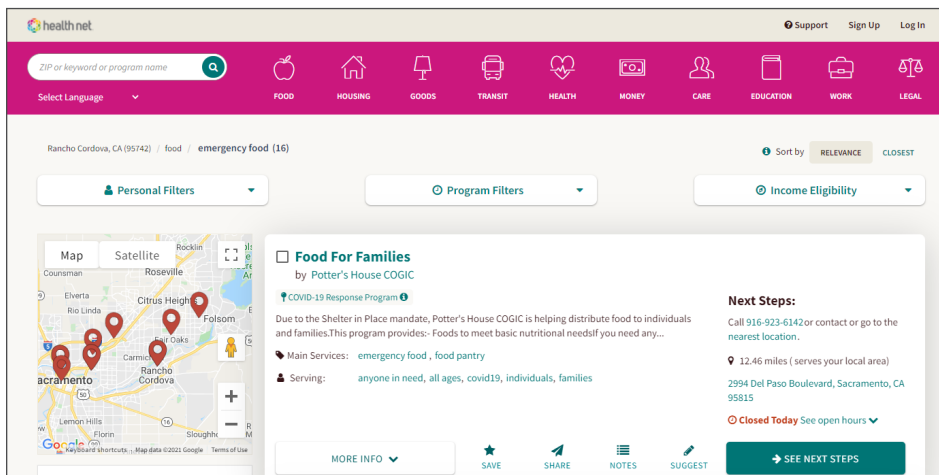


Currently, there are more than **20,000** unique programs available in California to connect members to needed services.



## Check out a real example

The result below shows one out of many services available for a specific ZIP Code found under the topic **Food** and subtopic **Emergency Food**.



## Once a subtopic is selected:

Sort by	Relevance or closest.
Define results further by	<ul style="list-style-type: none"> <li>• <b>Personal filters</b> (e.g., age group, gender or urgency).</li> <li>• <b>Program filters</b> (e.g., open hours and cost).</li> <li>• <b>Income eligibility</b> based on number of people in the household and income each month.</li> </ul>
Detailed information shows	<ul style="list-style-type: none"> <li>• Address.</li> <li>• Phone number.</li> <li>• Business hours.</li> <li>• Description of services.</li> <li>• A map and more.</li> </ul>
More Info	Gives a print view for the business or resource.
Share	Send an email or text message about a program.
Suggest	Let us know about incomplete or out-of-date information.

## Confidentiality

You can assure members that their searches are private. We do not contact them or share their information without their consent.

\*Health Net of California, Inc., Health Net Community Solutions, Inc. and Health Net Life Insurance Company are subsidiaries of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved.