

# Find Local Resources Your Patients Need

USE CALVIVA COMMUNITY CONNECT TO HELP LINK PEOPLE WITH NO-COST OR LOW-COST SERVICES TO PROMOTE GOOD HEALTH

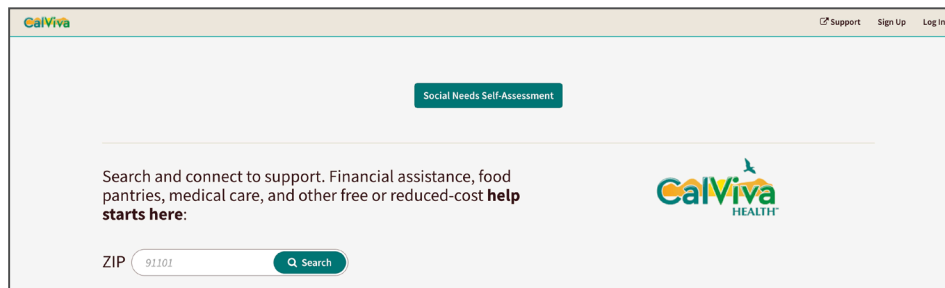
**CalViva Community Connect**, in partnership with *findhelp* (formerly known as *Aunt Bertha*), offers the largest online search and referral platform in the United States.

Results are customized for the communities that you and your health care staff serve and for where members live. Findhelp will maintain and continue to update the CalViva Community Connect site program listings.

## Search CalViva Community Connect in three easy steps!

Find local services and businesses, such as medical care, food, housing, transit and more – all in one place.

- 1 Go to <https://calviva.findhelp.com>.
- 2 Complete a Social Needs Self-Assessment.
- 3 Enter a ZIP Code and click *Search*.



The screenshot shows the CalViva Health website interface. At the top left is the CalViva logo. In the top right corner, there are links for 'Support', 'Sign Up', and 'Log In'. A prominent button labeled 'Social Needs Self-Assessment' is centered. Below this, a text block reads: 'Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here:'. To the right of this text is the CalViva Health logo. At the bottom, there is a search bar with the text 'ZIP' followed by the input field containing '91101' and a 'Search' button.

(continued)



## Findhelp – California Advancing and Innovative Medi-Cal (CalAIM) Program

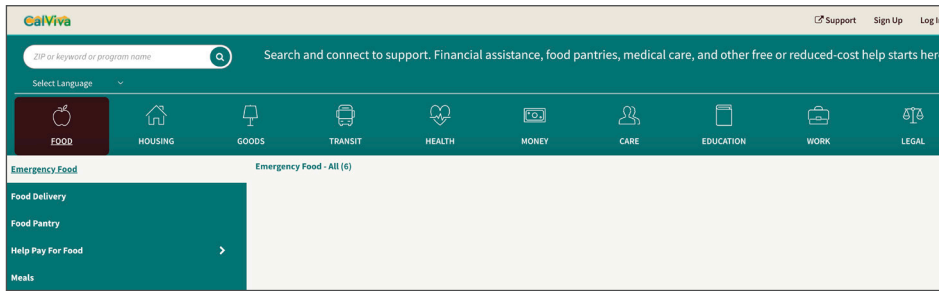
Search for Community Supports providers contracted to give pre-approved, medically appropriate services to eligible Medi-Cal members. Go to <https://calvivahealth-ecm-cs.findhelp.com>, enter a ZIP Code and click Search.

## Narrow down search results by topic

Choose one of 10 topics. Then select a subtopic which will contain a list of services that vary based on the ZIP Code entered. Plus, results can be viewed in more than 100 languages.

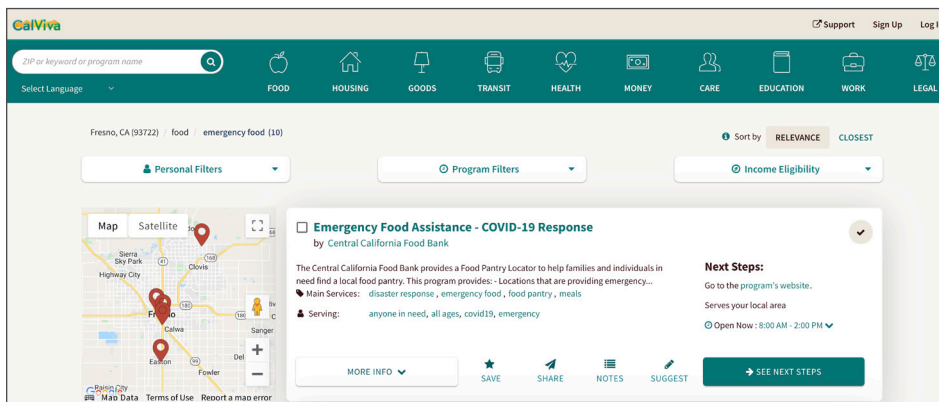


Currently, there are more than **20,000** unique programs available in California to connect members to needed services.



## Check out a real example

The result below shows one out of many services available for a specific ZIP Code found under the topic **Food** and subtopic **Emergency Food**.



## Once a subtopic is selected:

<b>Sort by</b>	<b>Relevance or closest.</b>
<b>Define results further by</b>	<ul style="list-style-type: none"> <li>• <b>Personal filters</b> (e.g., age group, gender or urgency).</li> <li>• <b>Program filters</b> (e.g., open hours and cost).</li> <li>• <b>Income eligibility</b> based on number of people in the household and income each month.</li> </ul>
<b>Detailed information shows</b>	<ul style="list-style-type: none"> <li>• Address.</li> <li>• Phone number.</li> <li>• Business hours.</li> <li>• Description of services.</li> <li>• A map and more.</li> </ul>
<b>More Info</b>	Gives a print view for the business or resource.
<b>Share</b>	Send an email or text message about a program.
<b>Suggest</b>	Let us know about incomplete or out-of-date information.

## Confidentiality

You can assure members that their searches are private. We do not contact them or share their information without their consent.