

# Your Patients Can Get a Ride to Their COVID-19 Vaccine

## How can Cal MediConnect members arrange a ride?

Cal MediConnect plan (Medicare-Medicaid plan) members can call ModivCare at **866-799-4465** once COVID-19 vaccine appointment is scheduled.

- Rides to and from mass public vaccination sites are not eligible.
- Drivers are not able to wait with the member in line to get the vaccine.

## Advance notice plan requirements

Prior authorization is **not** required. Refer to the chart below for advance notice requirements.

Service type	Service examples	Advance notice
<b>Non-emergency medical transportation</b>	<ul style="list-style-type: none"> <li>• Gurneys</li> <li>• Wheelchair vans</li> <li>• Litter vans</li> </ul>	Call ModivCare at <b>866-799-4465</b> seven days in advance
<b>Non-medical transportation</b>	<ul style="list-style-type: none"> <li>• Taxis</li> <li>• Sedans</li> <li>• Rideshare</li> <li>• Other types of public/private transport</li> </ul>	



## Return rides

Return rides for all reservations will be scheduled for one hour after the set appointment time for the vaccine. If the member is ready earlier or the appointment is taking longer than an hour, they will need to call ModivCare at **866-799-4468** to schedule a return ride.

## PPGs and hospitals who have risk for NEMT

Participating physician groups (PPGs) or hospitals who have risk for non-emergency medical transportation (NEMT) in the Division of Financial Responsibility (DOFR) must arrange NEMT in a timely manner. **Failure to do so will result in Health Net\* approving and arranging the transportation, and processing a capitation payment deduction.**

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