

Important Information and Support to Help You Provide the Best Care

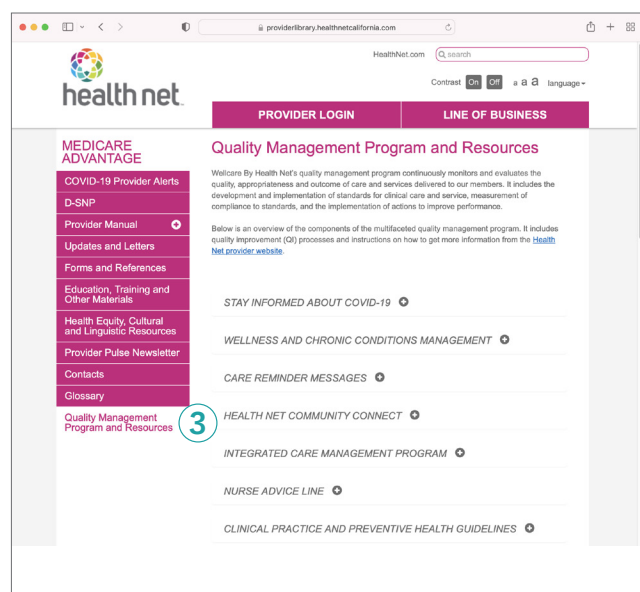
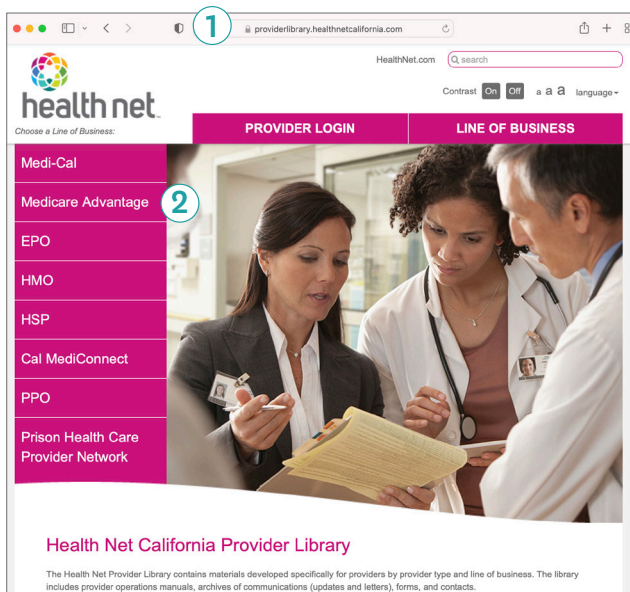
One-stop shop for quality improvement topics and standards online

Go to the Quality Management Program and Resources page in the Provider Library to access the most current quality improvement processes and resources.

Here you'll find current details about quality and safety of clinical care and quality of services provided to members. Many topics have direct links to contacts, forms and areas of the provider operations manual.

Access the page in 3 simple steps

- 1 Go to the providerlibrary.healthnetcalifornia.com.
- 2 Select *Medicare Advantage*.
- 3 Select *Quality Management Program and Resources* on the left-hand side.



! Visit the Quality Management Program and Resources page often, as information may be added or updated.