

Help Your Patients Avoid Losing Their Medi-Cal Coverage

Medi-Cal patients must verify their eligibility each year to continue their coverage

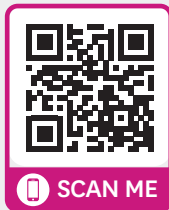
Please let your patients know that they:

- 1. Should look for a renewal letter** from the County Social Services Office with instructions to confirm that they still qualify for Medi-Cal.
- 2. Need to report their change of address** to their County Social Services Office if they have moved within the last year.



Medi-Cal patients can find out about the renewal process and how to update their contact information to receive important updates at

KeepMediCalCoverage.org



Patients who may no longer be eligible for Medi-Cal

Patients who are no longer eligible for Medi-Cal may qualify for financial assistance and a 60-day special enrollment period with Covered California™. Please invite patients to learn about Health Net* Marketplace and Medicare options by:

- Calling Health Net Enrollment Services toll-free at 800-327-0502 (TTY: 711) Monday-Friday, 7:30 a.m. to 6 p.m.
- Visiting www.healthnet.com.

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Questions?

If you have any questions, contact the Health Net Medi-Cal Provider Services Center at
800-675-6110
today.

Scan to access resources for patient outreach

The *Review to Renew – Partner Toolkit from Health Net* includes resources that make it easy to inform your Medi-Cal patients about important changes coming through the Medi-Cal redetermination process. Use the resources described below to help your patients keep their Medi-Cal coverage:



- **Email template** – Send emails directly to patients using sample messaging.
- **Web language** – Update your website to help direct current Medi-Cal patients to the right place to confirm their eligibility.
- **Social media graphics and suggested copy** – Post to your social media platforms to inform patients and provide guidance on how to take action to avoid disruption.

Thank you for all that you do for the health and well-being of your patients.