

# Help Your Patients Avoid Losing Their Medi-Cal Coverage

*Medi-Cal patients must verify their eligibility each year to continue their coverage*

Please let your patients know that they:

- 1. Should look for a renewal letter** from the County Social Services Office with instructions to confirm that they still qualify for Medi-Cal.
- 2. Need to report their change of address** to their County Social Services Office if they have moved within the last year.

Medi-Cal patients can find out about the renewal process and how to update their contact information to receive important updates at

[KeepMediCalCoverage.org](http://KeepMediCalCoverage.org)



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## Patients who may no longer be eligible for Medi-Cal

Patients who are no longer eligible for Medi-Cal may qualify for financial assistance and a 60-day special enrollment period with Covered California™. Patients can learn more about Marketplace and Medicare options by:

- Calling CalViva Health Enrollment Services toll-free at 877-618-0903 (TTY: 711) Monday-Friday, 7:30 a.m. to 6 p.m.
- Visiting [www.calvivahealth.org](http://www.calvivahealth.org).

Thank you for all that you do for the health and well-being of your patients.

### Questions?

*If you have any questions, contact CalViva Health at  
**888-893-1569**  
today.*