

Improve Access, Meet Timely Access Standards and Strengthen Survey Performance



By  health net

Join our webinar to meet access requirements, improve member experience and boost survey outcomes.

What you'll learn



- Timely access standards for medical and behavioral health services
- How access and appointment availability is monitored and evaluated annually
- Key drivers of provider survey results and how to improve them
- Tools and resources to support compliance and improve access
- eConsults (ConferMED) for fast primary care physician-to-specialist access across 30+ specialties



Who should attend

- Providers, office managers and office staff
- Participating physician group (PPG) network administrators
- PPG provider relations staff



Webinar dates (2026, Pacific Time)

- | | |
|--------------------------|----------------------------|
| • August 5 – 12:00 p.m. | • November 4 – 12:00 p.m. |
| • August 19 – 12:00 p.m. | • November 18 – 12:00 p.m. |
| • October 7 – 12:00 p.m. | • December 2 – 12:00 p.m. |
| • October 21 – 4:00 p.m. | • December 16 – 12:00 p.m. |

Register now: <https://bit.ly/timely-access-training>

Register today



Presented by

Provider Network Operations, Access and Availability Team

Questions?

Access.Availability.PNM@healthnet.com

Access to Care Standards



Access to Care Standards

For detailed requirements, visit <https://bit.ly/access-to-care-wcbhn> or use the QR code

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