



Community
Health Plan
OF IMPERIAL VALLEY

MEDI-CAL



health net

Improve Access, Meet Timely Access Standards and Strengthen Survey Performance

Join our webinar to meet access requirements, improve member experience and boost survey outcomes.



What you'll learn



- Timely access standards for medical and behavioral health services
- How access and appointment availability is monitored and evaluated annually
- Key drivers of provider survey results and how to improve them
- Tools and resources to support compliance and improve access
- eConsults (ConferMED) for fast primary care physician-to-specialist access across 30+ specialties



Who should attend

- Providers, office managers and office staff
- Participating physician group (PPG) network administrators
- PPG provider relations staff

Webinar dates (2026, Pacific Time)



- August 5 – 12:00 p.m.
- August 19 – 12:00 p.m.
- October 7 – 12:00 p.m.
- October 21 – 4:00 p.m.
- November 4 – 12:00 p.m.
- November 18 – 12:00 p.m.
- December 2 – 12:00 p.m.
- December 16 – 12:00 p.m.

Register now: <https://bit.ly/timely-access-training>



Presented by

Provider Network Operations, Access and Availability Team

Questions?

Access.Availability.PNM@healthnet.com



Access to Care Standards

For detailed requirements, visit <https://bit.ly/access-to-care-chpiv>, or use the QR code

Register today



Access to Care Standards



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