

We want to know

WHAT'S IMPORTANT TO YOU



You may be randomly selected to participate in our annual Provider Satisfaction Survey. This year's survey launched in April 2026, and we hope you'll take a moment to share your feedback. You will receive the survey from our vendor partner Qualtrics via fax or email.

This survey will help us make meaningful improvements in how you interact and do business with us. Your response is critical to making sure we address the issues that are most important to you. Please take a few minutes to tell us about your experience so that we can improve in the future.

If you have any questions about the survey, or any aspect of your business with us, please contact us at Access.Availability.PNM@healthnet.com.

Thank you.

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange healthcare services for CHPIV enrollees. *Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved. CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by phone or by return fax and destroy this transmission, along with any attachments. If you no longer wish to receive fax notices from Provider Communications, please email us at provider.communications@healthnet.com indicating the fax number(s) covered by your request. We will comply with your request within 30 days or less.