

Mahmee – Wraparound Maternity Care for Medi-Cal Members

A reminder for eligible Medi-Cal members that registering for Mahmee offers personalized support from a dedicated care team, at no cost to them

Health Net*, on behalf of Community Health Plan of Imperial Valley, has partnered with Mahmee to offer all eligible Medi-Cal members greater access to a range of maternal health services and support tools at no added cost to the member. The goal is to enrich patient care with personalized, multidisciplinary support and enhance patient outcomes through proactive monitoring, education and personalized care plans. Physicians and their staff also benefit from a reduction in administrative and care coordination efforts.



Enroll in virtual doula services

From conception to one year postpartum, eligible patients who enroll in the all-inclusive plan will receive virtual support through the Mahmee app, offering:

- Registered nurses – remote patient monitoring, high-risk pregnancy support, and childbirth and newborn education.
- Lactation consultants – infant feeding care.
- Doula care – virtual support during pregnancy, childbirth and postpartum which includes support for stillbirth, abortion or miscarriage. In-person services are also offered in select counties.
- Mental health coaching.
- Nutrition coaching.
- Care coordination – includes screening for social determinants of health.



Get extra care for high-risk pregnancies

Mahmee's team of registered nurses will flag and escalate high-risk pregnancies to the designated practice or care facility so the patient receives additional attention. Mahmee documents all patient contact and activity in Mahmee's electronic health record which physicians can access, ensuring effective care coordination.



Steps to register

Eligible Medi-Cal members can register at no cost to them using the instructions below.

First method – Go to mahmee.com

1. Click “Check My Eligibility” in the upper right hand corner.
2. Fill out a short form with personal information including member’s Plan identification number to receive automatic confirmation of eligibility and details on the services available to the member.
3. Member agrees to Mahmee’s privacy policy and terms by checking the box and clicking on ‘Start Membership.’

After eligibility is confirmed, their membership is active.



Second method

Call 818-431-1118 and speak to a Mahmee representative who will help the member sign up after confirming eligibility.

Questions?

Contact a Mahmee Representative at 818-431-1118 or email hello@mahmee.com.

Community Health Plan of Imperial Valley ("CHPIV") is the Local Health Authority (LHA) in Imperial County, providing services to Medi-Cal enrollees in Imperial County. CHPIV contracts with Health Net Community Solutions, Inc. to arrange health care services to CHPIV patients.

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