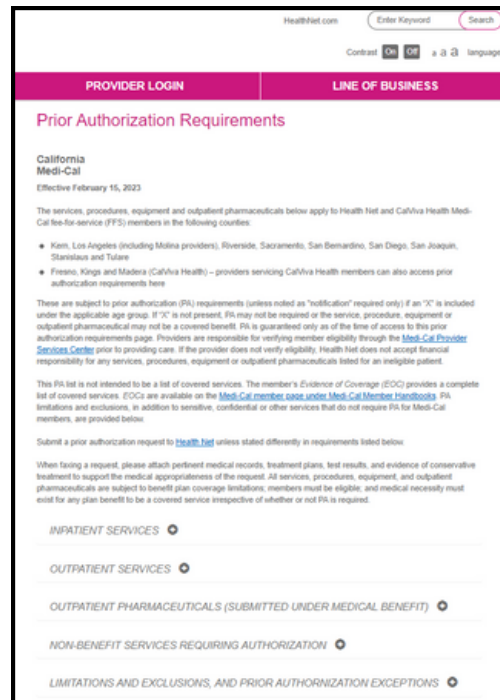


# Prior Authorization Requirements Now Available on Exclusive Web Page in Provider Library

Access them to confirm what services or treatment require approval for Medi-Cal members

You can now view prior authorization (PA) requirements for Medi-Cal members on a dedicated web page in the Provider Library. Requirements are organized in the following sections that can be expanded to show more detail:

- Inpatient services
- Outpatient services
- Outpatient pharmaceuticals (submitted under the medical benefit)
- Non-benefit services requiring authorization
- Limitations and exclusions, and prior authorization exceptions



## Two simple ways to access PA requirements

Prior authorization requirements for CalViva Health members remain available as a PDF document to download through either of the access methods described below.

**1** **Go to the Provider Library:** Access the Medi-Cal Provider Library at [providerlibrary.healthnetcalifornia.com](https://providerlibrary.healthnetcalifornia.com). Once in the library, select Prior Authorization Requirements on the left-hand side

Provider Library



**2** **Go to the Services Requiring Prior Authorization web page:** Visit [bit.ly/HN-prior-auth](https://bit.ly/HN-prior-auth) to access the CalViva Health Medi-Cal Fee-for-Service requirements.

Services Requiring PA web page



Please note, the image displayed in this flyer is an example of the Prior Authorization Requirements page only. Actual information included on page may vary.

(continued)

## How to print prior authorization requirements

The steps below are to print a web page using the Chrome browser. These steps may vary depending on the device and/or browser used to print.

- 1 Go to the Provider Library or the Services Requiring Prior Authorization web page as described above, or by scanning either of the QR codes in this flyer.
- 2 Expand the prior authorization sections on the page by selecting the “+” symbol next to the section.
- 3 Right- click with your mouse, then select Print, or use a keyboard shortcut. Ctrl+P on a PC or Command+P on a Mac.
- 4 The Printing window will open showing you a preview of what will be printed on the page. Select the method to print the page, then select Print.

## Additional information

If you have questions regarding the information contained in this flyer, contact CalViva Health at 888-893-1569.

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