

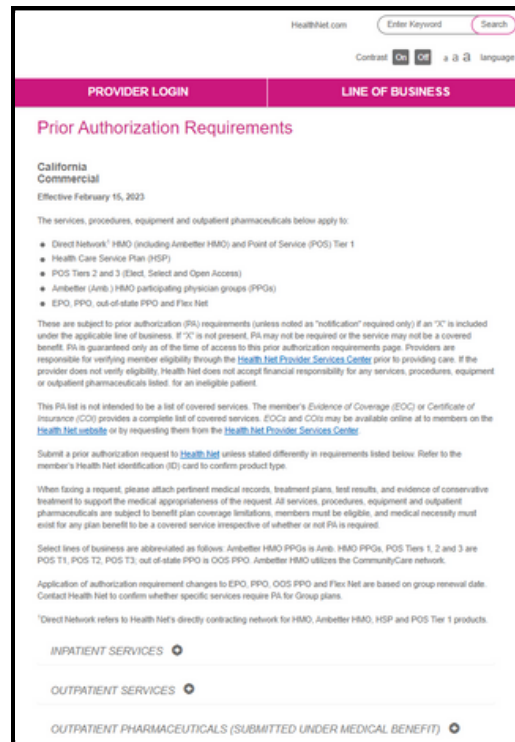
Prior Authorization Requirements Now Available on Exclusive Web Page in Provider Library

Access them to confirm what services or treatment require approval for members

You can now view prior authorization (PA) requirements on a dedicated web page in the Provider Library. Requirements are organized in the following sections that can be expanded to show more detail:

- Inpatient services
- Outpatient services
- Outpatient pharmaceuticals (submitted under the medical benefit)
- Non-benefit services requiring authorization¹
- Limitations and exclusions, and prior authorization exceptions¹

¹ Applies to Medi-Cal prior authorization requirements only.



Two simple ways to access PA requirements

1 Go to the Provider Library: Access the requirements in the line-of-business-specific Provider Library at providerlibrary.healthnetcalifornia.com. Once in the library, select Prior Authorization Requirements on the left-hand side.

Provider Library



2 Go to the Services Requiring Prior Authorization web page: Visit bit.ly/HH-prior-auth to access links to all the PA requirement pages in one spot.

Services Requiring PA web page



Please note, the image displayed in this flyer is an example of the Prior Authorization Requirements page only. Actual information included on the page may vary depending on line of business.

(continued)

How to print prior authorization requirements

The steps below are to print a web page using the Chrome browser. These steps may vary depending on the device and/or browser used to print.

- 1 Go to the Provider Library or the Services Requiring Prior Authorization web page as described above, or by scanning either of the QR codes in this flyer.
- 2 Expand the prior authorization sections on the page by selecting the “+” symbol next to the section.
- 3 Right- click with your mouse, then select Print, or use a keyboard shortcut. Ctrl+P on a PC or Command+P on a Mac.
- 4 The Printing window will open showing you a preview of what will be printed on the page. Select the method to print the page, then select Print.

Additional information

If you have questions regarding the information contained in this flyer, contact the applicable Health Net Provider Services Center at:

| Line of business | Phone number | Email address |
|---|--------------|---------------------------------|
| IFP Ambetter PPO | 844-463-8188 | provider_services@healthnet.com |
| IFP Ambetter HMO | 888-926-2164 | |
| Health Net Employer Group HMO, POS, HSP, PPO, & EPO | 800-641-7761 | |
| Medi-Cal | 800-675-6110 | N/A |

*Health Net of California, Inc., Health Net Community Solutions, Inc. and Health Net Life Insurance Company are subsidiaries of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved. CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by phone or by return fax and destroy this transmission, along with any attachments. If you no longer wish to receive fax notices from Provider Communications, please email us at provider.communications@healthnet.com indicating the fax number(s) covered by your request. We will comply with your request within 30 days or less.