

## Help Medi-Cal Members with Complex Cancer Access Critical Care

### Cancer centers offer added treatment options that may improve survival of hard-to-treat cancer

It starts January 1, 2023. A Medi-Cal member with a qualifying complex cancer diagnosis can request a referral from their provider to get medically needed care from a contracted cancer center, such as a:

- National Cancer Institute (NCI)-designated comprehensive cancer center,
- Site affiliated with the NCI Community Oncology Research Program (NCORP), or
- Qualifying academic cancer center.

Members also have the option to request treatment at an out-of-network cancer treatment provider.

#### What is a complex cancer diagnosis?

Based on Senate Bill 987<sup>1,2</sup>, a complex cancer diagnosis includes those listed below. These diagnoses are subject to updates.

- Blood disorders/diseases, malignancies;
- Acute leukemia;
- Advanced, relapsed, refractory non-Hodgkin lymphoma and multiple myeloma including blastic plasmacytoid dendritic cell neoplasm (BPDCN) and T-cell leukemias and lymphomas;
- Advanced stage<sup>3</sup>, relapsed solid tumors refractory to standard U.S. Food and Drug Administration-approved treatment options; and
- Advanced stage rare solid tumors for which there is no known effective standard treatment options.

<sup>1</sup> For the entire content of SB 987, download the PDF at [https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill\\_id=202120220SB987](https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=202120220SB987).

<sup>2</sup> For background information about SB 987, visit [www.fightcancer.org/sites/default/files/state\\_images/sb\\_987\\_-\\_factsheet.pdf](http://www.fightcancer.org/sites/default/files/state_images/sb_987_-_factsheet.pdf)

<sup>3</sup> Advanced stage cancer = stage IV metastatic cancer.

#### THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers
- Community Supports Providers
- Enhanced Care Management Providers

#### PROVIDER SERVICES

888-893-1569  
[www.healthnet.com](http://www.healthnet.com)

#### PROVIDER PORTAL

[provider.healthnetcalifornia.com](http://provider.healthnetcalifornia.com)

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## Find a contracted cancer center nearby

The centers listed below offer critical care to help hard-to-treat cancer. This list is not all-inclusive and may be subject to change.

- City of Hope Comprehensive Cancer Center  
Duarte, California  
Comprehensive Cancer Center
- Salk Institute Cancer Center  
La Jolla, California  
Basic Laboratory Cancer Center
- Sanford Burnham Prebys Medical Discovery Institute  
La Jolla, California  
Basic Laboratory Cancer Center
- Moores Comprehensive Cancer Center  
University of California, San Diego  
La Jolla, California  
Comprehensive Cancer Center
- USC Norris Comprehensive Cancer Center  
University of Southern California  
Los Angeles, California  
Comprehensive Cancer Center
- Jonsson Comprehensive Cancer Center  
University of California at Los Angeles  
Los Angeles, California  
Comprehensive Cancer Center
- Chao Family Comprehensive Cancer Center  
University of California, Irvine  
Orange, California  
Comprehensive Cancer Center
- UC Davis Comprehensive Cancer Center  
University of California at Davis  
Sacramento, California  
Comprehensive Cancer Center
- UCSF Helen Diller Family  
Comprehensive Cancer Center  
University of California at San Francisco  
San Francisco, California  
Comprehensive Cancer Center
- Stanford Cancer Institute (SCI)  
Stanford University  
Stanford, California  
Comprehensive Cancer Center

## How referrals to an out-of-network cancer center work

A member can get medically needed services from an out-of-network provider but there must be a **payment agreement** in place with the Plan (i.e., letter of agreement or LOA). This includes:

- When a member requests a referral through an out-of-network NCI-designated comprehensive cancer center, out-of-network NCORP-affiliated site or out-of-network qualifying academic cancer center, or a member chooses a different type of cancer treatment provider,  
  
or
- When an NCI-designated comprehensive cancer center, NCORP-affiliated site or qualifying academic cancer center refers a member diagnosed with a complex cancer to an out-of-network specialist.

## Additional information

Providers are encouraged to access the provider portal online at [provider.healthnetcalifornia.com](https://provider.healthnetcalifornia.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 888-893-1569.