

# PROVIDER Update



CONTRACTUAL | MAY 6, 2022 | UPDATE 22-409 | 3 PAGES

## Medication Trend Updates and Formulary Changes – 1st Quarter 2022

### Review formulary changes and medication safety issues

Stay up to date with info about:

- New buprenorphine warning regarding dental issues.
- Changes to the Health Net\* Commercial Formulary and Medi-Cal *Preferred Drug List (PDL)* for the first quarter of 2022.

### FDA warns orally dissolving buprenorphine is associated with dental issues

The U.S. Food and Drug Administration (FDA) issued a warning that orally dissolving buprenorphine can cause dental problems including tooth cavities, infections, and tooth loss even in patients without prior dental problems. Buprenorphine, however, remains an important treatment option for opioid use disorder (OUD) and pain, and its benefits outweigh its risks.

The FDA is requiring a new warning be added to the prescribing information for orally dissolving buprenorphine products. Prescribing and patient information will include strategies to maintain or improve oral health while taking buprenorphine.

The FDA recommends that providers perform a baseline dental evaluation and ask patients about their oral health history before prescribing. Prescribers should counsel patients about potential dental problems and the importance of regular dental checkups and hygiene. For more information, please visit: [www.fda.gov/media/155352/download](http://www.fda.gov/media/155352/download).

### Pharmacy help line

For more information regarding changes to the Health Net Commercial Formulary or Health Net Medi-Cal *PDL*, contact the proper pharmacy phone numbers listed on page 2:

#### THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### LINES OF BUSINESS:

- IFP (Ambetter from Health Net)
  - HMO/HSP
  - EPO
  - PPO
- Employer Group
  - HMO/POS/HSP
  - EPO
  - PPO
- Medicare Advantage (HMO/PPO) (Wellcare By Health Net)
- Cal MediConnect (Los Angeles/San Diego)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

#### PROVIDER SERVICES

[provider\\_services@healthnet.com](mailto:provider_services@healthnet.com)

**Ambetter from Health Net IFP  
EnhancedCare PPO** – 844-463-8188

**Health Net Employer Group HMO, POS,  
HSP, PPO, & EPO** – 800-641-7761

**Ambetter from Health Net IFP  
CommunityCare HMO, PPO, PureCare HSP,  
& PureCare One EPO** – 888-926-2164

**Medicare (individual & employer group)  
(Wellcare By Health Net)** – 800-929-9224

**Medi-Cal** – 800-675-6110

#### PROVIDER PORTAL

[provider.healthnetcalifornia.com](http://provider.healthnetcalifornia.com)

#### PROVIDER COMMUNICATIONS

[provider.communications@healthnet.com](mailto:provider.communications@healthnet.com)

### Go to the online COVID-19 alerts page for info about COVID-19 vaccines!

At [provider.healthnet.com](http://provider.healthnet.com) > *COVID-19 Updates* > *Health Net Alerts*, you will find information about COVID-19 vaccines. This includes COVID-19 vaccine coverage details, how to enroll to administer the COVID-19 vaccine, and COVID-19 vaccine reporting and coding requirements. Also, access key tips you can use to help talk with and answer questions from your patients about the COVID-19 vaccine, especially those who are hesitant to receive it.

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<b>Product</b>	<b>Phone number</b>	<b>Fax number</b>
<b>Pharmacy Benefit (Medi-Cal Rx)</b>	800-977-2273	800-869-4325
<b>Medical Benefit Drugs (Medi-Cal)</b>	877-277-0413	833-953-3436
<b>Commercial Pharmacy Services</b>	800-548-5524, option #3	866-399-0929
<b>Medicare Pharmacy Service Center</b>	800-867-6564	800-977-8226

### **Additional information**

Providers are encouraged to access Health Net’s provider portal online at [provider.healthnetcalifornia.com](http://provider.healthnetcalifornia.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the applicable Health Net Provider Services Center within 60 days at:

<b>Line of business</b>	<b>Phone number</b>	<b>Email address</b>
<b>EnhancedCare PPO (IFP &amp; SBG)</b>	844-463-8188	provider_services@healthnet.com
<b>Health Net Employer Group HMO, POS, HSP, PPO, &amp; EPO</b>	800-641-7761	
<b>IFP (CommunityCare HMO, PPO, PureCare HSP, &amp; PureCare One EPO)</b>	888-926-2164	
<b>Medicare (Individual &amp; Employer Group)</b>	800-929-9224	
<b>Medi-Cal</b>	800-675-6110	N/A

**Health Net Commercial Formulary, Medi-Cal PDL and Medicare Part D Formulary changes**

Medication	Status			Health Net Formulary alternatives			Comments
	Commercial Tier 3 Plan (Tier 4 Plan)	Medicare Part D (6-tier preferred) <sup>1</sup>	Medi-Cal	Commercial (tier 1 or 2)	Medicare Part D (6-tier preferred) <sup>1</sup> (tier 1, 2, 3, 4, 5 or 6)	Medi-Cal	
<b>Bylvay™ (odevixibat)</b>	NF	NF	Carved out	Ursodiol, antihistamine, rifampin, cholestyramine	Ursodiol, antihistamine, rifampicin, cholestyramine	Carved out	An ileal bile acid transporter (IBAT) inhibitor used to treat pruritis in patients 3 months of age and older with progressive familial intrahepatic cholestasis.
<b>Livmarli™ (maralixibat)</b>	NF	NF	Carved out	Ursodiol, antihistamine, rifampin, cholestyramine	Ursodiol, antihistamine, rifampicin, cholestyramine	Carved out	An ileal bile acid transporter (IBAT) inhibitor used to treat cholestatic pruritis in patients with Alagille syndrome (ALGS) 1 year of age and older.

<sup>1</sup>Medicare Part D = Health Net Gold Select (HMO), Health Net Healthy Heart (HMO), Health Net Jade (HMO C-SNP), Health Net Ruby (HMO), Health Net Ruby Select (HMO), Health Net Sapphire (HMO), Health Net Violet 1 (PPO), Health Net Violet 2 (PPO), Health Net Violet 3 (PPO), Health Net Violet 4 (PPO)

- NF indicates nonformulary. These medications require member-specific medical reasons why formulary medications cannot be considered. Requests are reviewed via Health Net's prior authorization process.