





Improve Your Access and Availability

NO-COST WEBINARS! STAY UP TO DATE ON REQUIREMENTS AND BEST PRACTICES

Learn about access and availability requirements. Get tips on how to meet performance goals.

Register to attend one of the webinars for insight on ways to improve member satisfaction and survey outcomes.



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|  | <p>Webinar topics</p> <ul style="list-style-type: none"> • Overview of regulations on access and availability. • Annual monitoring and reporting for the: <ul style="list-style-type: none"> – Provider Appointment Availability Survey. – Provider After-Hours Survey. – Timely Access Monitoring Survey. • Resources to help meet your needs. |
|  | <p>Presented by</p> <p>Access and Availability Unit and Provider Network Operations.</p> |
|  | <p>Who should attend</p> <ul style="list-style-type: none"> • Providers, office managers and provider office staff members. • Participating physician group (PPG) provider network administrators and PPG provider relations staff. |
|  | <p>Date, time and registration links</p> <p>Noon to 1 p.m. PT on these dates:</p> <p>June 22, 2022 December 7, 2022 June 29, 2022 December 14, 2022 July 6, 2022 December 28, 2022</p> <p>Register today at: https://centene.zoom.us/webinar/register/WN_HlAt7yUzQQ-ww0hPCNv5Og</p> |

Questions?

Email the Access and Availability Team at Access.Availability.PNM@healthnet.com.