



# Improve Your Access and Availability

**NO-COST WEBINARS! STAY UP TO DATE ON REQUIREMENTS AND BEST PRACTICES**

*Learn about access and availability requirements. Get tips on how to meet performance goals.*

**Register to attend one of the webinars** for insight on ways to improve member satisfaction and survey outcomes.

	<p><b>Webinar topics</b></p> <ul style="list-style-type: none"> <li>• Overview of regulations on access and availability.</li> <li>• Annual monitoring and reporting for the:             <ul style="list-style-type: none"> <li>- Provider Appointment Availability Survey.</li> <li>- Provider After-Hours Survey.</li> <li>- Timely Access Monitoring Survey.</li> </ul> </li> <li>• Resources to help meet your needs.</li> </ul>
	<p><b>Presented by</b></p> <p>Access and Availability Unit and Provider Network Operations.</p>
	<p><b>Who should attend</b></p> <ul style="list-style-type: none"> <li>• Providers, office managers and provider office staff members.</li> <li>• Participating physician group (PPG) provider network administrators and PPG provider relations staff.</li> </ul>
	<p><b>Date, time and registration links</b></p> <p><b>Noon to 1 p.m. PT on these dates:</b></p> <p><b>June 22, 2022      December 7, 2022</b></p> <p><b>June 29, 2022      December 14, 2022</b></p> <p><b>July 6, 2022         December 28, 2022</b></p> <p><b>Register today at:</b> <a href="https://centene.zoom.us/webinar/register/WN_HlAt7yUzQQ-ww0hPCNv5Og">https://centene.zoom.us/webinar/register/WN_HlAt7yUzQQ-ww0hPCNv5Og</a></p>



## Questions?

Email the Access and Availability Team at [Access.Availability.PNM@healthnet.com](mailto:Access.Availability.PNM@healthnet.com).