PROVIDER*Update*



NEWS & ANNOUNCEMENTS

DECEMBER 18, 2019

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Refer Your Health Net Patients to Adventist Health Tulare

New addition to hospital network provides more options for members

Heath Net* added Adventist Health Tulare hospital to its network in Tulare County. You may refer members to this participating hospital. Below is the hospital's contact information:

Adventist Health Tulare 869 N Cherry St. Tulare, CA 93724 (559) 688-0821

Prior authorization

Direct Network providers must request prior authorization from Health Net. Providers participating through a participating physician group (PPG) must contact their PPG and follow the PPG's prior authorization process.

For more information on prior authorization, go to the provider operations manuals available electronically in the Provider Library, located on Health Net's provider website as listed in the right-hand column.

Additional information

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - O Los Angeles
 - Molina
 - O Riverside
 - O Sacramento
 - O San Bernardino
 - San Diego
 - O San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES provider_services@healthnet.com

Health Net Employer Group HMO, POS, HSP, PPO, & EPO

1-800-641-7761

provider.healthnet.com

IFP - CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO

1-888-926-2164

provider.healthnetcalifornia.com

Medicare (individual)

1-800-929-9224

provider.healthnetcalifornia.com

Medicare (employer group)

1-800-929-9224

provider.healthnet.com

Medi-Cal - 1-800-675-6110

provider.healthnet.com

PROVIDER COMMUNICATIONS

provider.communications@ healthnet.com

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