# **PROVIDER***Update*

REGULATORY | NOVEMBER 27, 2019 | UPDATE 19-930

### EPSDT Services Reminder

## APL 19-010 clarifies EPSDT services for members under age 21

Below are key reminders when providing Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) services for members under age 21:

- There is a more robust range of medically necessary services than for adults that include standards set forth in federal and state law. This includes the contractual obligation to provide the EPSDT benefit in accordance with the AAP/Bright Futures periodicity schedule.
- Services that maintain or improve the child's current health condition are covered under EPSDT because they ameliorate a condition. A service does not need to cure a condition to be covered under EPSDT.
- You must not impose service limits on any EPSDT benefit other than medical necessity. You must determine if a service is medically necessary for each child on a case-by-case basis, taking into account the particular needs of the child.

The Department of Health Care Services (DHCS) clarifies Medi-Cal managed care health plans' (MCPs') responsibilities to provide EPSDT services to eligible members under age 21 in All Plan Letter (APL) 19-010. Refer to APL 19-010 for existing state and federal laws and regulations about the provision of Medi-Cal services, including EPSDT. APL 19-010 does not represent any change in policy.

#### Additional information

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions about the information contained in this update, contact the Health Net\* Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.



### THIS UPDATE APPLIES TO **CALIFORNIA** PROVIDERS:

O Physicians

1 PAGE

- Participating Physician Groups
- Hospitals
- O Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- $^{\circ}$  EPO
- $^{\odot}$  Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
  - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

PROVIDER SERVICES 1-800-675-6110

provider.healthnet.com

PROVIDER COMMUNICATIONS provider.communications@ healthnet.com

\* Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved. CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by telephone or by return fax and destroy this transmission, along with any attachments. OTH036774EH00 (11/19)