



## Reconcile Your Payments Quicker

### Changes for the capitation report start January 1st

Starting January 1, 2020, Health Net\* is expanding the retro activity limit that displays on the Medicare Advantage (MA) capitation files from three years to seven years. Currently such activity beyond three years is seen in manual adjustment reporting.

The Centers for Medicare & Medicaid Services (CMS) seven year retro adjustments may cause the size of the files in some reports to be larger. The files that may increase in size are the:

- Remittance Report (BRM 20)
- SB-260 Reconciliation Report (BRM 28)

#### Access monthly capitation reports in two steps.

- 1 Log in at [provider.healthnet.com](http://provider.healthnet.com).
- 2 Go to *Provider Reports > Available Reports > Capitation*.

**OR**

Go to *Provider Reports > Data File Record Layouts > Seniority Plus*.

#### Additional information

Providers are encouraged to access Health Net's provider portal online at [provider.healthnet.com](http://provider.healthnet.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Capitation Department at [capitation\\_department@healthnet.com](mailto:capitation_department@healthnet.com). For all other questions, the Health Net Provider Services Center by email at [provider\\_services@healthnet.com](mailto:provider_services@healthnet.com) within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO  
**CAL MEDICONECT**  
PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### PROVIDER SERVICES

[provider\\_services@healthnet.com](mailto:provider_services@healthnet.com)  
Los Angeles County – 1-855-464-3571  
San Diego County – 1-855-464-3572  
[www.healthnet.com](http://www.healthnet.com)

#### PROVIDER COMMUNICATIONS

[provider\\_communications@healthnet.com](mailto:provider_communications@healthnet.com)

\* Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved. CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by telephone or by return fax and destroy this transmission, along with any attachments.