

# PROVIDER Update



Health Net®

REGULATORY | OCTOBER 23, 2019 | UPDATE 19-829 | 1 PAGE

## Reconcile Your Payments Quicker

### Changes for the capitation report start January 1st

Starting January 1, 2020, Health Net\* is expanding the retro activity limit that displays on the Medicare Advantage (MA) capitation files from three years to seven years. Currently such activity beyond three years is seen in manual adjustment reporting.

The Centers for Medicare & Medicaid Services (CMS) seven year retro adjustments may cause the size of the files in some reports to be larger. The files that may increase in size are the:

- Remittance Report (BRM 20)
- SB-260 Reconciliation Report (BRM 28)

#### Access monthly capitation reports in three steps.

If you are serving a member enrolled in...	Follow these steps
<b>Medicare (employer group)</b>	<ol style="list-style-type: none"><li>1 Log in at <a href="http://provider.healthnet.com">provider.healthnet.com</a>.</li><li>2 Go to <i>Provider Reports &gt; Available Reports &gt; Capitation</i>.</li><li>3 You can also access and view file layouts under <i>Provider Reports &gt; Data File Record Layouts &gt; Seniority Plus</i>.</li></ol>
<b>Medicare (individual)</b>	<ol style="list-style-type: none"><li>1 Log in at <a href="http://provider.healthnetcalifornia.com">provider.healthnetcalifornia.com</a>.</li><li>2 Go to <i>Welcome &gt; Provider Reports &gt; Available Reports &gt; Capitation</i>.</li><li>3 You can also access and view file layouts under <i>Provider Reports &gt; Data File Record Layouts &gt; Seniority Plus</i>.</li></ol>

#### Additional information

If you have questions regarding the information contained in this update, contact the Health Net Capitation Department at [capitation\\_department@healthnet.com](mailto:capitation_department@healthnet.com).

For all other questions, contact the Health Net Provider Services Center by email at [provider\\_services@healthnet.com](mailto:provider_services@healthnet.com) within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

#### THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

#### PROVIDER SERVICES

[provider\\_services@healthnet.com](mailto:provider_services@healthnet.com)

#### Medicare (individual)

1-800-929-9224

[provider.healthnetcalifornia.com](mailto:provider.healthnetcalifornia.com)

#### Medicare (employer group)

1-800-929-9224

[provider.healthnet.com](mailto:provider.healthnet.com)

#### PROVIDER COMMUNICATIONS

[provider.communications@healthnet.com](mailto:provider.communications@healthnet.com)

[healthnet.com](http://healthnet.com)

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