Register for Access and Availability Provider Training

DON'T MISS THE LAST WEBINAR OF THE YEAR

Learn about access and availability requirements. Get tips on how you can help your organization and providers meet performance goals. Benefit from value-based programs in the process.

Please attend one of the webinars for insight on ways to improve member satisfaction and survey outcomes.

Webinar topics

- Overview of regulations on access and availability
- Annual monitoring and reporting for the Provider Appointment Availability Survey, Provider After-Hours Survey, Timely Access Monitoring Survey, and others
- Resources available to help meet your needs

Presented by

Access and Availability Unit, Provider Network Operations, Health Net*

Who should attend

- Providers, office managers and provider office staff members
- Participating physician group (PPG) provider network administrators and PPG provider relations staff

Date and time

Tuesday, December 10, 2019, 12:00 p.m. to 1:00 p.m.
Pacific time (1 hour)
www.HealthNet.com/TimelyAccess-4

Thursday, December 12, 2019, 8:00 a.m. to 9:00 a.m.
Pacific time (1 hour)
www.HealthNet.com/TimelyAccess-5

For information about the webinar and to preregister for the training, access the links above in your Internet browser.

Questions?

Email the Access and Availability Team at
Access.Availability.PNM@healthnet.com

The Department of Managed Health Care (DMHC) and Department of Health Care Services (DHCS) timely access to non-emergency health care services regulations require health plans to assess and report appointment availability by contracted providers.

PROVIDER COMMUNICATIONS

19-810/FLY036320EH00 (11/19)

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