

# Get Ready for the Access and Availability Provider Training

### **REGISTER NOW FOR THE 4TH QUARTER WEBINAR**

Learn about access and availability requirements. Get tips on how you can help your organization and providers meet performance goals. Benefit from value-based programs in the process.

*Please attend one of the webinars* for insight on ways to improve member satisfaction and survey outcomes.



#### Webinar topics

- Overview of regulations on access and availability
- Annual monitoring and reporting for the Provider Appointment Availability Survey, Provider After-Hours Survey, Timely Access Monitoring Survey, and others
- Resources available to help meet your needs



#### **Presented by**

Access and Availability Unit, Provider Network Operations, Health Net\*



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#### Who should attend

- Providers, office managers and provider office staff members
- Participating physician group (PPG) provider network administrators and PPG provider relations staff

#### Date and time

#### Friday, November 15, 2019, 8:00 a.m. to 9:00 a.m.

Pacific time (1 hour) www.HealthNet.com/TimelyAccess-1

## Wednesday, November 20, 2019, 3:00 p.m. to 4:00 p.m. Pacific time (1 hour)

www.HealthNet.com/TimelyAccess-2

#### Friday, November 22, 2019, 12:00 p.m. to 1:00 p.m.

Pacific time (1 hour) www.HealthNet.com/TimelyAccess-3

For information about the webinar and to preregister for the training, access the links above in your Internet browser.

#### **Questions?**

Email the Access and Availability Team at **Access.Availability.PNM@healthnet.com** 



The Department of Managed Health Care (DMHC) and Department of Health Care Services (DHCS) timely access to non-emergency health care services regulations require health plans to assess and report appointment availability by contracted providers.

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