

# Get Ready for the Access and Availability Provider Training

**REGISTER NOW FOR THE 4TH QUARTER WEBINAR**

*Learn about access and availability requirements. Get tips on how you can help your organization and providers meet performance goals. Benefit from value-based programs in the process.*

**Please attend one of the webinars** for insight on ways to improve member satisfaction and survey outcomes.



The Department of Managed Health Care (DMHC) and Department of Health Care Services (DHCS) timely access to non-emergency health care services regulations require health plans to assess and report appointment availability by contracted providers.



## Webinar topics

- Overview of regulations on access and availability
- Annual monitoring and reporting for the Provider Appointment Availability Survey, Provider After-Hours Survey, Timely Access Monitoring Survey, and others
- Resources available to help meet your needs



## Presented by

Access and Availability Unit, Provider Network Operations, Health Net\*



## Who should attend

- Providers, office managers and provider office staff members
- Participating physician group (PPG) provider network administrators and PPG provider relations staff



## Date and time

**Friday, November 15, 2019, 8:00 a.m. to 9:00 a.m.**

Pacific time (1 hour)

[www.HealthNet.com/TimelyAccess-1](http://www.HealthNet.com/TimelyAccess-1)

**Wednesday, November 20, 2019, 3:00 p.m. to 4:00 p.m.**

Pacific time (1 hour)

[www.HealthNet.com/TimelyAccess-2](http://www.HealthNet.com/TimelyAccess-2)

**Friday, November 22, 2019, 12:00 p.m. to 1:00 p.m.**

Pacific time (1 hour)

[www.HealthNet.com/TimelyAccess-3](http://www.HealthNet.com/TimelyAccess-3)

For information about the webinar and to preregister for the training, access the links above in your Internet browser.



## Questions?

Email the Access and Availability Team at

**[Access.Availability.PNM@healthnet.com](mailto:Access.Availability.PNM@healthnet.com)**