

PROVIDER Update



REGULATORY | OCTOBER 17, 2019 | UPDATE 19-799 | 1 PAGE

Correction to Time and Distance Standard in Provider Update 19-680

Please refer to the time and distance standard below for “Other required specialties”

In provider update 19-680, *Review Access to Care Standards*, distributed on September 30, 2019, there was an error in the time and distance standard listed for “Other required specialties.”

The other required specialties listed in the table below do not have a regulated time or distance standard. CalViva Health applies the Department of Health Care Services (DHCS) **core specialist standard of 45 miles or 75 minutes** for these specialists.

Allergist/Immunologist	Neonatologist	Radiologist/Nuclear
Anesthesiologist	Neurological surgeon	Rheumatologist
Cardiovascular surgeon	Pain medicine	Thoracic surgeon
Colon and rectal surgeon	Plastic surgeon	Urologist
Geneticist	Podiatrist	Vascular surgeon
Maternal/Fetal medicine	Radiation oncology	

Additional information

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
www.healthnet.com